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# Advanced Machine Learning For Design

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Lecture 1 - Introduction to Machine Learning

Evangelos Niforatos

20/09/2023

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<https://aml4design.github.io/>

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# Why Machine Learning for Design?

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Part I

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# “AI is the New Electricity”

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“Just as electricity transformed almost everything 100 years ago, today I actually have a hard time thinking of an industry that I don’t think AI will transform in the next several years.”


**Andrew Ng**

Former chief scientist at Baidu, Co-founder at Coursera


## Lieneke - Apple image p...

Image	Description	Roles of AI
	The Camera application of Apple phones/ipads uses AI in their software to optimize image quality.	AI is used to understand the scene (person segmentation, depth estimation) to optimize light and contrast for example. But also to enable portrait mode, recognizing faces.


## Ceyda - Chatbots

Image	Description	Roles of AI
	Chatbots help customers with answering their questions on a product or service. They are used on websites.	AI is used to understand what the customer is asking and therefore chatbots try to predict what the right answer must be.


## Copy of Template

Image	Description	Roles of AI
 Hey Siri	Siri is an example of a virtual personal assistant integrated into Apple devices. It provides the user with services and information through voice-driven interactions.	The role of AI in Siri is to understand and respond to natural language input. It can perform tasks, provide information and give recommendations based on user preferences.


## Alice - Duolingo

Image	Description	Roles of AI
	Duolingo is an app for learning languages. It helps people from all over the world to have easier access to language learning.	Duolingo prides itself in using AI in many stages of their app but the technology is mostly used for personalizing users lessons. <a href="#">Birdbrain model</a> , for example, is used specifically to figure out the fit of which exercises in a particular lesson will be the best match for a learner's level of knowledge.


## Mark - ChatGPT

Image	Description	Roles of AI
	ChatGPT is an AI-model that is trained to converse with the user. User can get their prompts answered to or steer the model towards a more desirable outcome through an almost human-like communication.	AI is used to comprehend the user's prompts and combine data from multiple sources to reply. It is trained to answer known inputs, but also to predict answers to unknown inputs the model hasn't trained before.


## Jim - Shazam

Image	Description	Roles of AI
	It listens to audio and can find a match to provide the title and artist.	To match or recognise the input to a song in the database.

## Andrija - Wayve

Image	Description	Roles of AI
 WAYVE	Wayve AI Driver is an autonomous driving software that uses ML to interpret camera and radar data, enabling vehicles to drive without human intervention or the need for detailed maps and rules.	AI serves as the driver, using machine learning to interpret sensor data and enable vehicles to navigate autonomously.

## Dilara - Apple Face ID

Image	Description	Roles of AI
	Identifies your face and unlocks your phone.	Your face data includes a lot of invisible dots and once you save it, the model knows who you are and unlocks your phone if it's only your face. "Face ID uses the TrueDepth camera and machine learning for a secure authentication solution."


## Ashraf - Netflix

Image	Description	Roles of AI
	A subscription based entertainment service that provides movies, tv shows and documentaries via a streaming service.	Netflix uses ML to optimize the user experience by proposing users what to watch based on their watching history.


## Iza - Photoshop

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	Photoshop is a photo and images editing software, used mainly for photo retouching and graphic design.	Photoshop has several functions that utilise AI. Examples are content-aware fill, object selection, and generative fill. All of these identify different objects and content of images.


## Manon - Google Maps

Image	Description	Roles of AI
 Google Maps	Google Maps is a web service that provides detailed information about geographical regions and sites worldwide, for example: routes from point A to B, satellite views of places.	Google Maps has multiple functions using AI, the newest being immersive view - visualizing every segment of a route before you go. But also the more basic functions like: searching for the most optimized route.


## Kashish - Amazon Alexa

Image	Description	Roles of AI
	Alexa is a voice-controlled virtual assistant. It can help in multiple activities like can play audio, control your smart home, answer questions and many more.	Alexa relies on natural language processing and machine learning, two subsets of AI, to improve performance over time. Natural language processing leads to smooth conversations with users and machine learning is used to refine its processes, creating a smarter system over time.

## Sebastiaan - DeepL

Image	Description	Roles of AI
	DeepL is a great tool to translate between languages. It also offers an API.	Instead of translating texts word-by-word, DeepL uses a Deep Learning model (as the name suggests). This makes it way better at translating but also allows it to use different tones or proper formal language.


## Yonghao - Tesla

Image	Description	Roles of AI
	In order to drive on their own, autonomous cars constantly interpret images from their sensors and machine vision cameras, then use that information to make decisions about what to do next.	Tesla cars use AI to understand and anticipate the next movements of cars, pedestrians, and cyclists. AI helps them plan their moves in a split second, and decide what to do from moment to moment.

## Melissa - Google lens

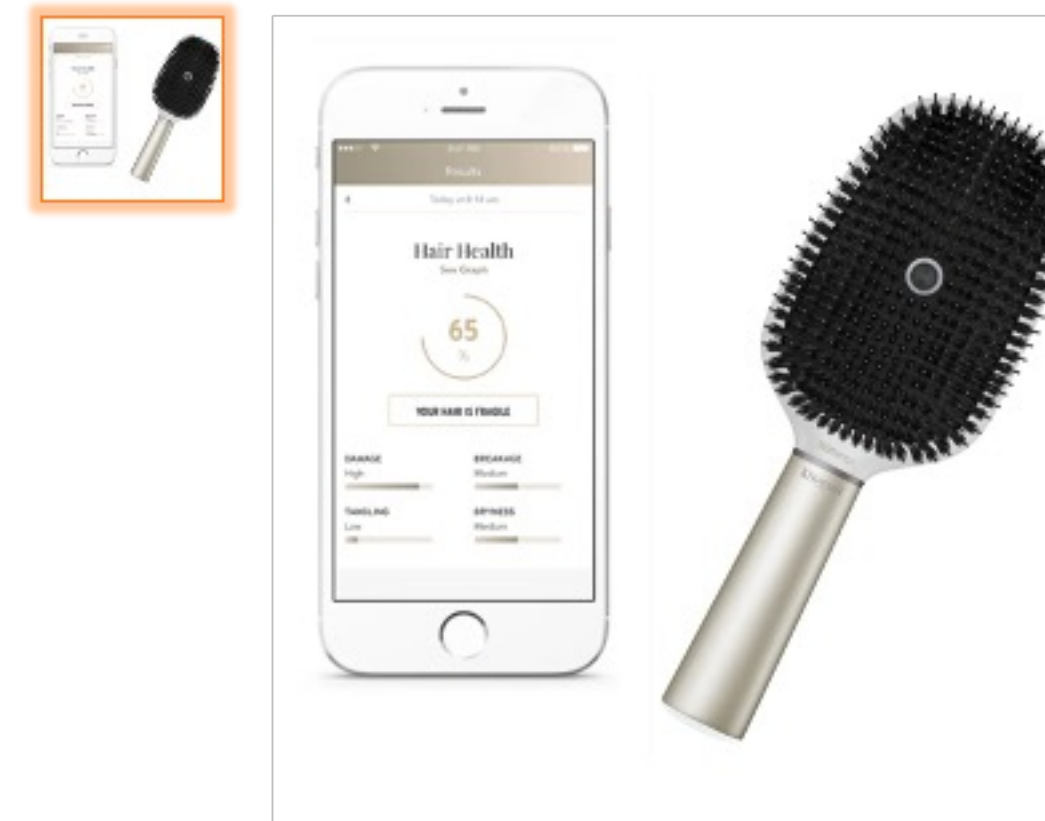
Image	Description	Roles of AI
	Google lens is app where people can scan products and find the same pictures on the internet.	AI is comparing the pictures in the internet and people can find it fast.

## Sophia-Notion AI

Image	Description	Roles of AI
 Notion AI	Notion is a note taking and task management application.	AI in notion can write summaries for your text automatically. It can also generate tables and figures base on your text.

# Where is AI? Or ML?

- Autonomous vehicles
  - from Roomba to Self-driving cars
  - In stores, warehouses, production lines, streets, living rooms
- More and more consumer products and appliances
  - Belts!! Really!
  - Thermostats, Security Cameras, Fridges
- Content production and consumption applications
  - Social media, Amazon, Netflix etc.
- Chatbots
- In-store automation and smarter shopping
- Optimised supply chains
- Energy grid optimisation
- ...



Smart hairbrush.  
AI splitting the hair...

Price: **\$199.99**



More than just a fashion accessory, Belty Good Vibes is the very first smart belt integrating Artificial Intelligence that contextualizes the activities of your everyday life.

#### Beyond data

Rather than providing only raw data, Belty offers feedback about the rhythm of your life. It goes beyond statistics and helps you to be more aware of the quality of your everyday experience.

#### Trust your gut

The abdomen, or belly, is considered the second brain of your body: the home of your gut instinct. Belty Good Vibes empowers you to know yourself better, by reinforcing your ability to connect to your visceral knowledge. Communicating via vibrations with your sense of touch, it plugs you into the present moment.

#### Good vibrations, great energy

Belty is much more than a smart belt; as wearable, interactive technology, it is your personal coach. We all want to live the best version of our lives. Why not start now?

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# What is

**Artificial Intelligence**

**Machine Learning?**

**Deep Learning?**

**Computer Vision?**

**Natural Language Processing?**

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**Artificial Intelligence**

**Machine Learning**

**Deep Learning**

**Computer Vision**

**Natural Language  
Processing**

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# Intelligence

- *The ability to learn or understand or to deal with new or trying situations*
- *The ability to apply knowledge to manipulate one's environment or to think abstractly as measured by objective criteria (such as tests)*

**Merriam-Webster**

- *Mental quality that consists of the abilities to learn from experience, adapt to new situations, understand and handle abstract concepts, and use knowledge to manipulate one's environment*

**Encyclopedia Britannica**

R. J. Sternberg, quoted in *The Oxford Companion to the Mind*. R. L. Gregory. Oxford University Press, Oxford, UK, 1998

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# Artificial Intelligence

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- Intelligence demonstrated by machines
- A branch of computer science that **studies** the properties of intelligence by **synthesizing** intelligence
- Creating computer programs that perform tasks as well as, or better than, humans
  - Perception, Learning, Reasoning, Planning, Problem-solving, Creating



# Strong vs. Weak Artificial Intelligence

- **Strong AI**

- *Artificial General Intelligence* (AGI), human-level, general
- The AI we see in movies
- AI that can do everything we humans can do, and possibly much more

- **Weak AI**

- *Narrow AI*
- AI specialised in well-defined tasks
  - e.g., speech recognition, chess-playing, autonomous driving

- No AI program has been created yet that could be called intelligent in any general (Strong AI) sense

- *"A pile of narrow intelligence will never add up to a general intelligence. General intelligence isn't about the number of abilities, but about the integration between those abilities?"*

- Superintelligence doesn't really mean anything - a basic calculator far exceeds any human benchmark for performing basic arithmetic

# Learning

- *Any process by which a system improves performance from experience*
- Denotes changes in the system that are adaptive in the sense that they enable the system to do the task or **tasks drawn from the same population** more efficiently and more effectively the next time
- The ability to perform a task in a situation that has never been encountered before
- Learning = generalisation



Herbert A. Simon

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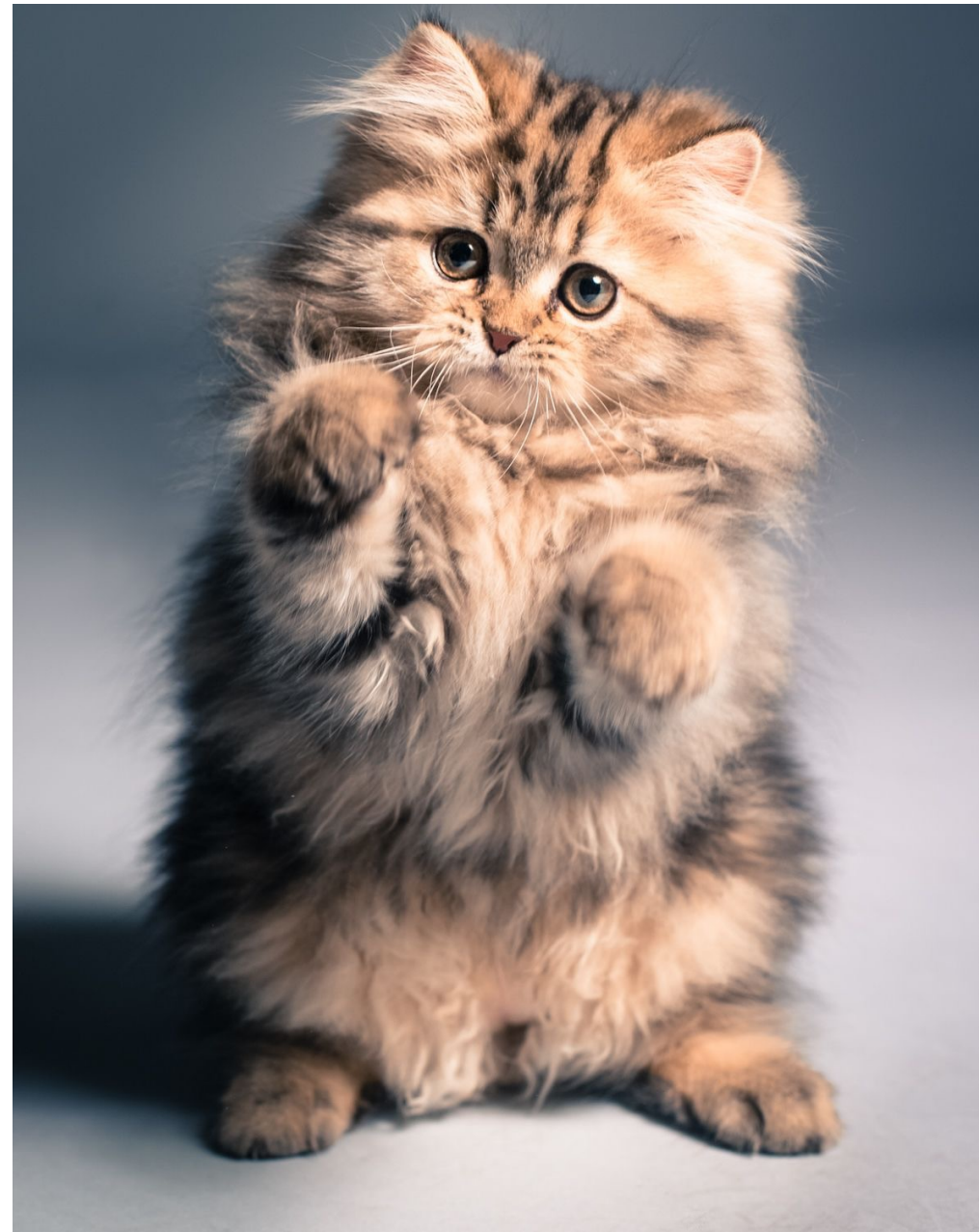
# What is a cat?

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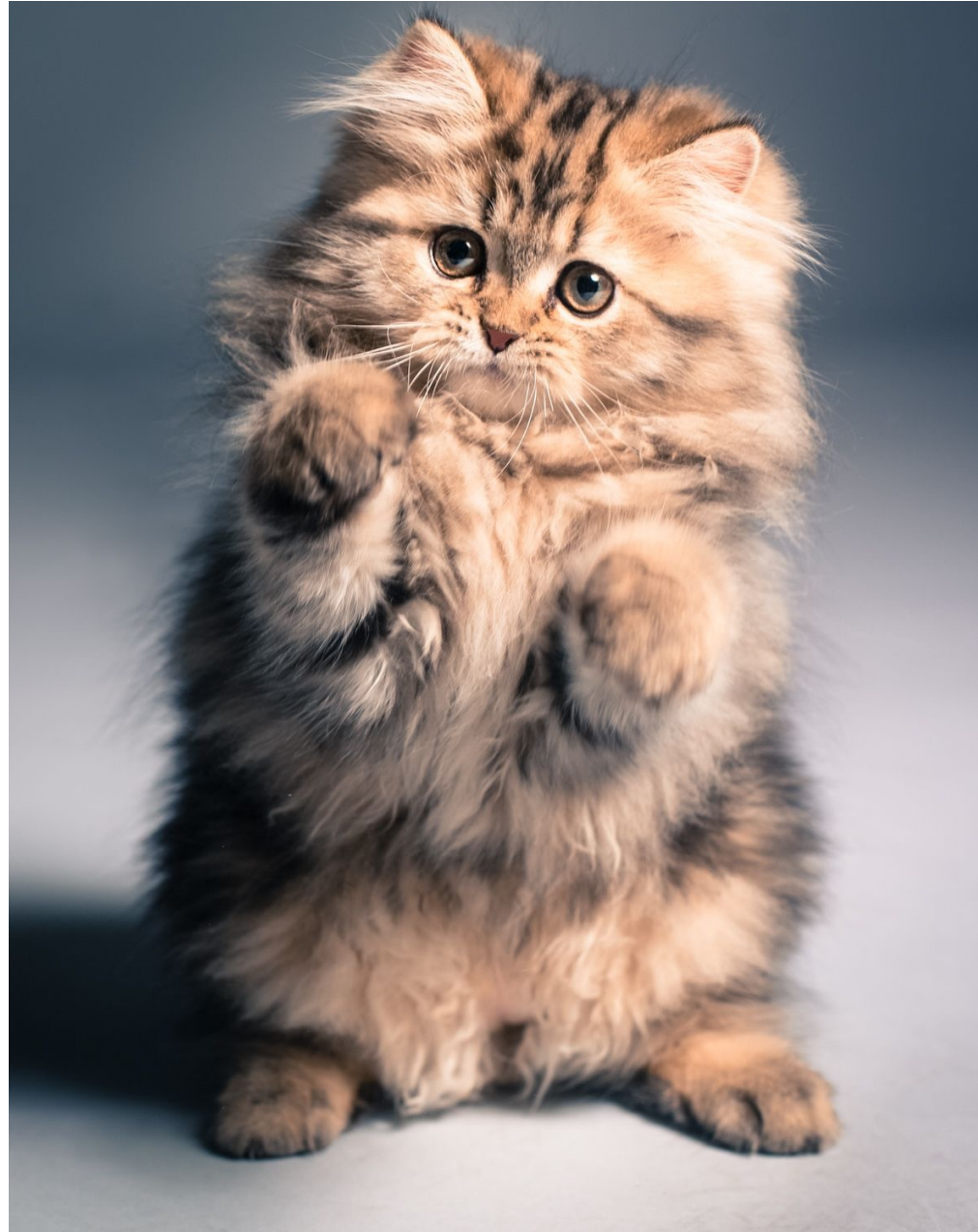
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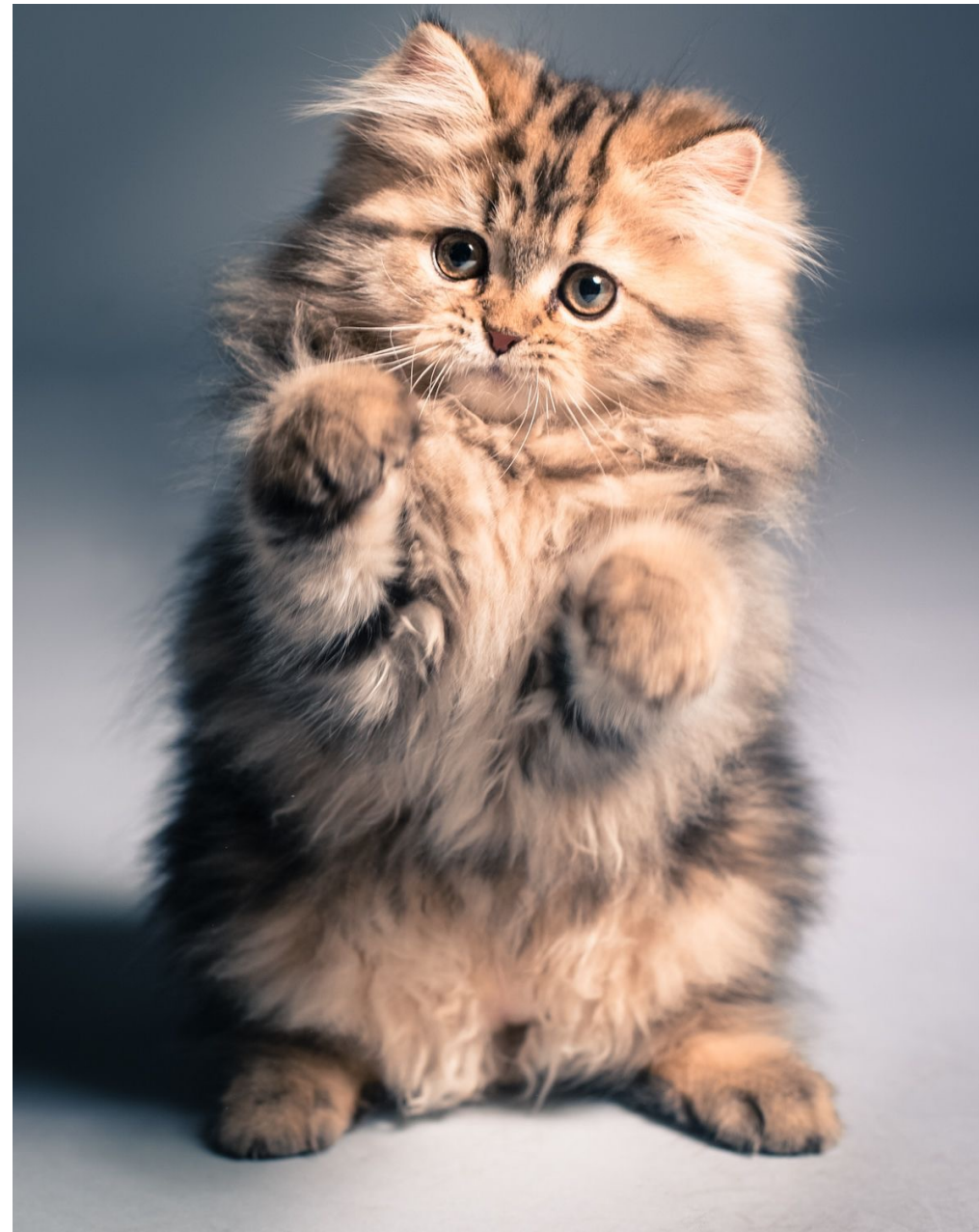


# What is a cat? V<sub>1</sub>



- It's a cat if it has whiskers
- And it is furry

# What is a cat?



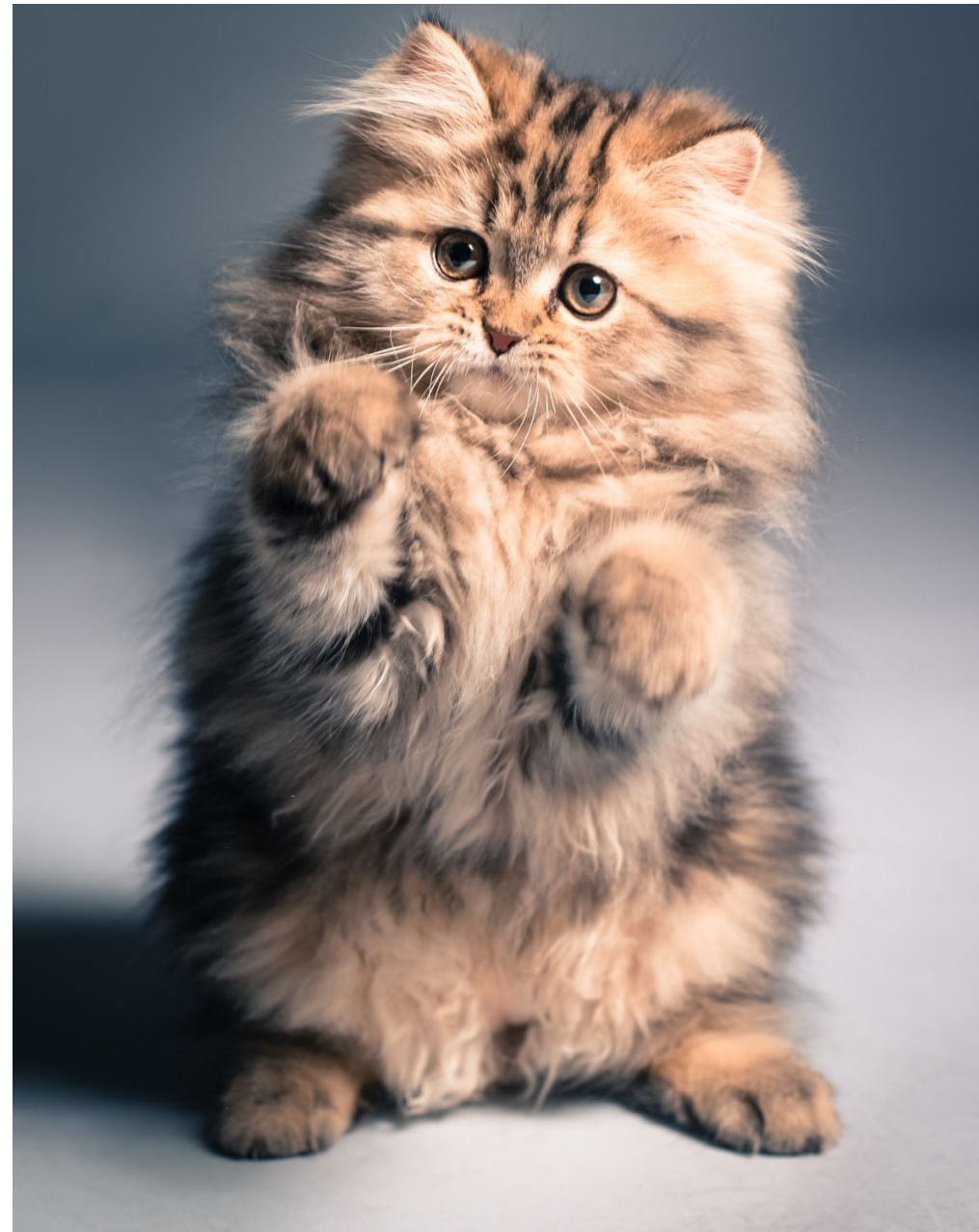
- It's a cat if it has whiskers
- And it is furry

# What is a cat? V<sub>2</sub>



- It's a cat if it has whiskers
- And it is furry
- And it is small

# What is a cat?



- It's a cat if it has whiskers
- And it is furry
- And it is small



# What is a cat? V<sub>3</sub>



- It's a cat if it has whiskers
- And it is furry
- And it is small
- And it does not climb trees

# What is a cat?



- It's a cat if it has whiskers
- And it is furry
- And it is small
- And it does not climb trees

# Polanyi's Paradox | Michael Polanyi (1966)

“We can know more than we can tell...

The skill of a driver cannot be replaced by a thorough schooling in the theory of the motorcar”

Michael Polanyi (1966)

# Machine Learning

- *The field of study that gives computers the ability to learn **without being explicitly programmed***



Arthur Samuel

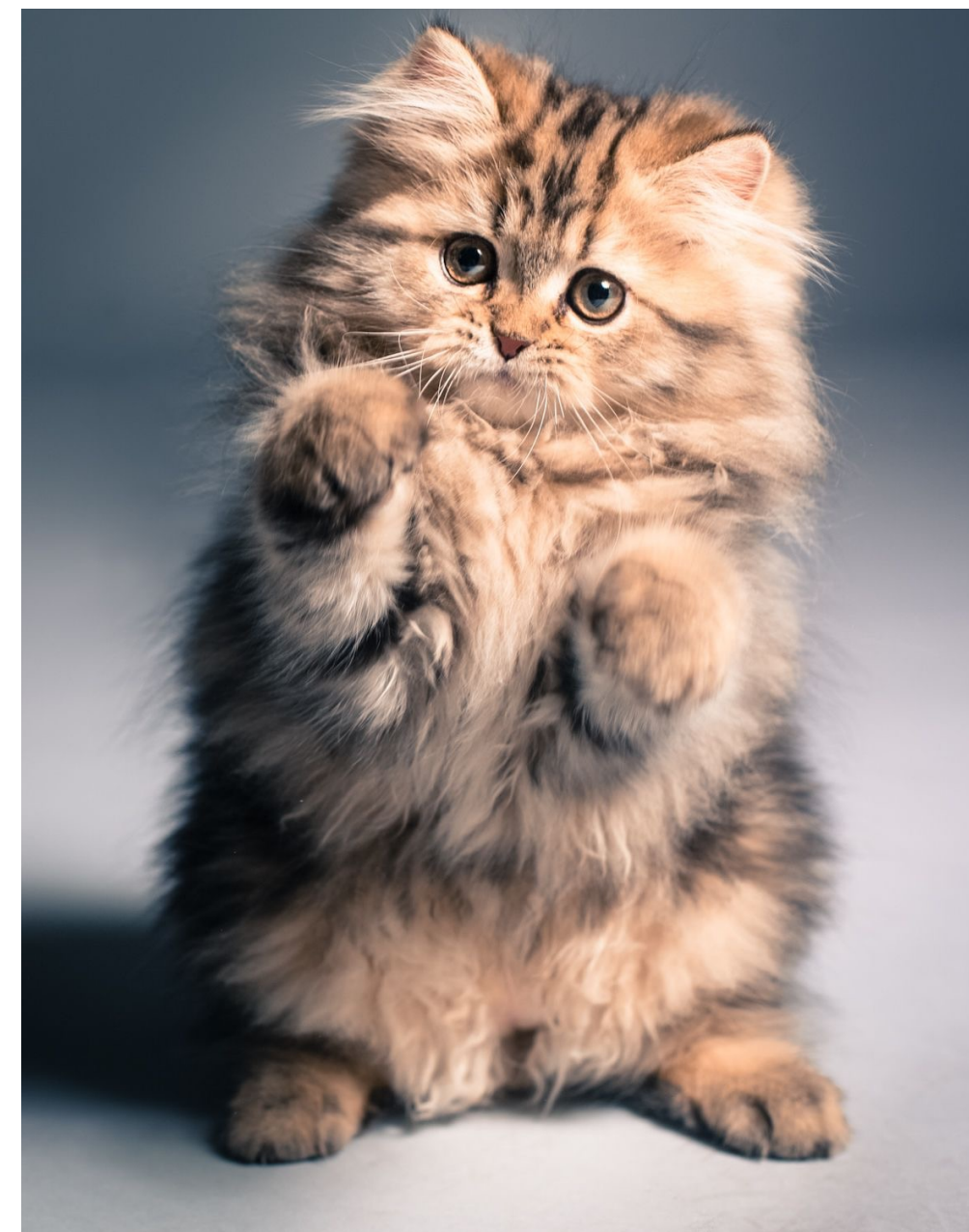
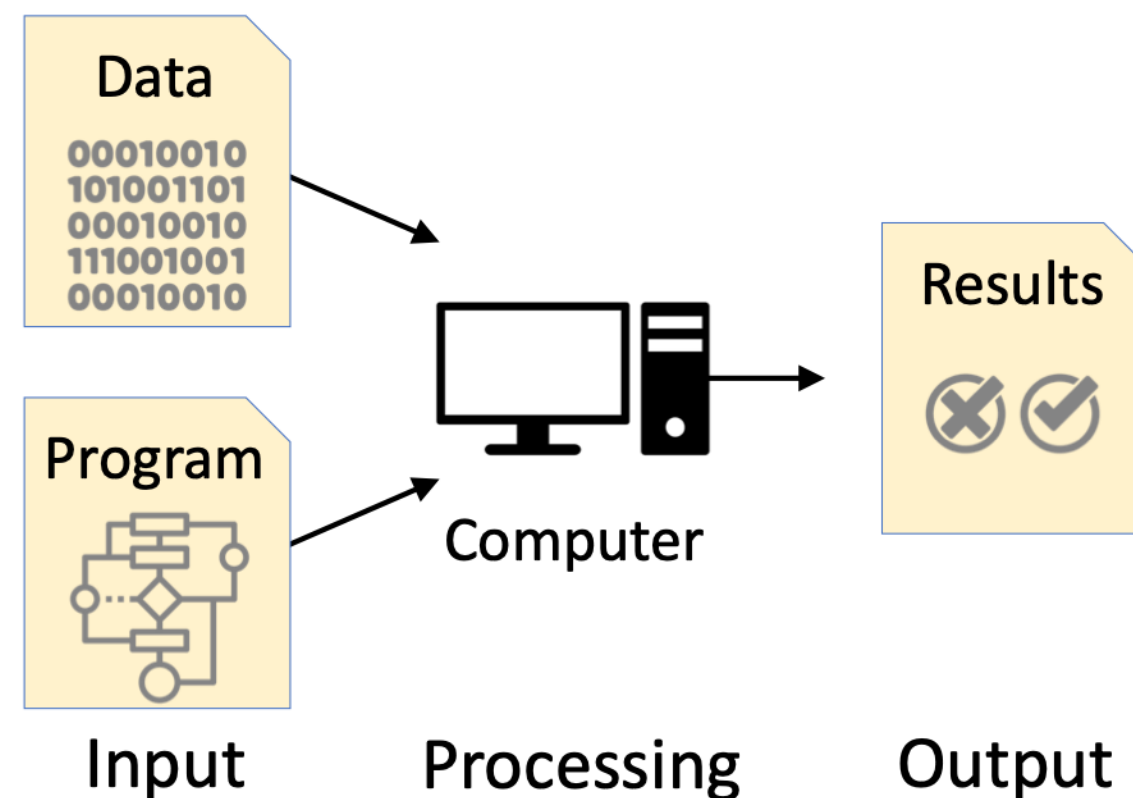
- Machine learning is the science (and art) of programming computers **so they can learn from data**

# Is this a cat?

## ■ Traditional Programming

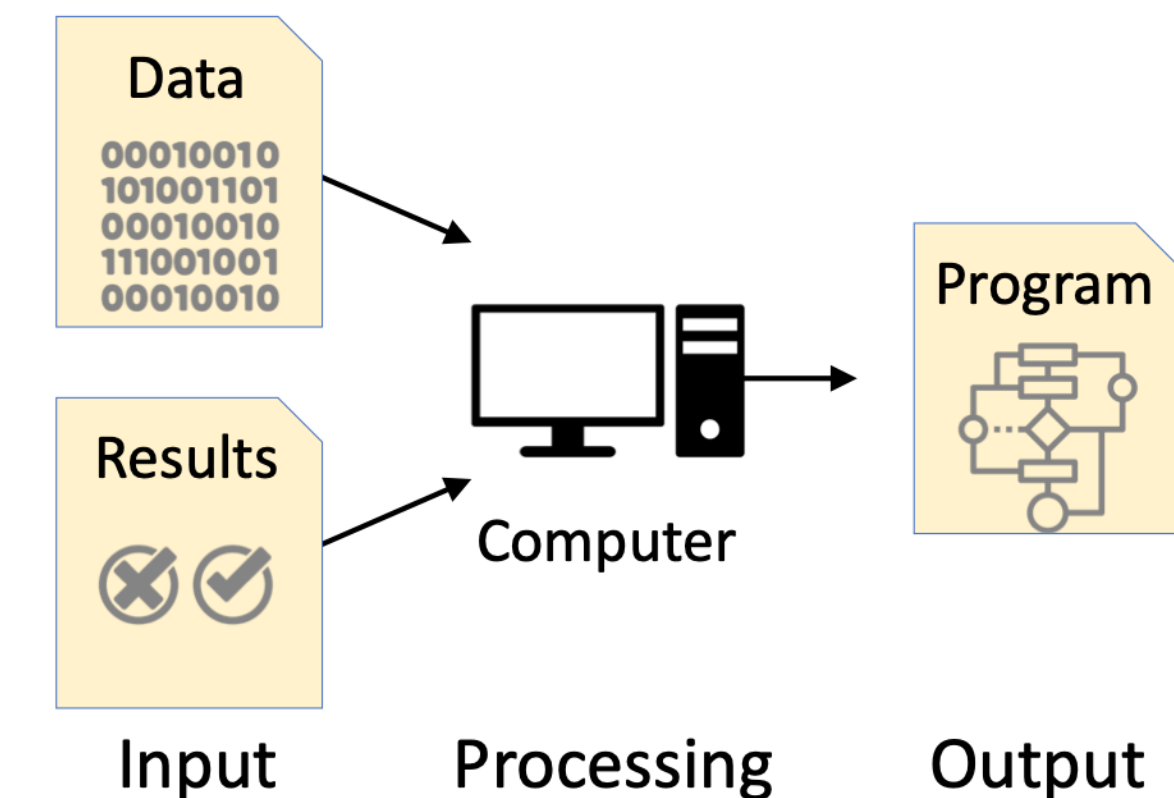
Rules to detect a cat:

1. It has whiskers
2. It is furry
3. It is small



## ■ Machine Learning

Let me guess how I can distinguish a cat :)



# Functions of a Machine Learning System

## Descriptive

Using data to explain what happened

## Predictive

Using data to predict what will happen

## Prescriptive

Using data to make suggestions about what actions to take

## Generative

Using data to (semi) autonomously create new content

# Deep Learning

- A technique for implementing Machine Learning based on neural networks

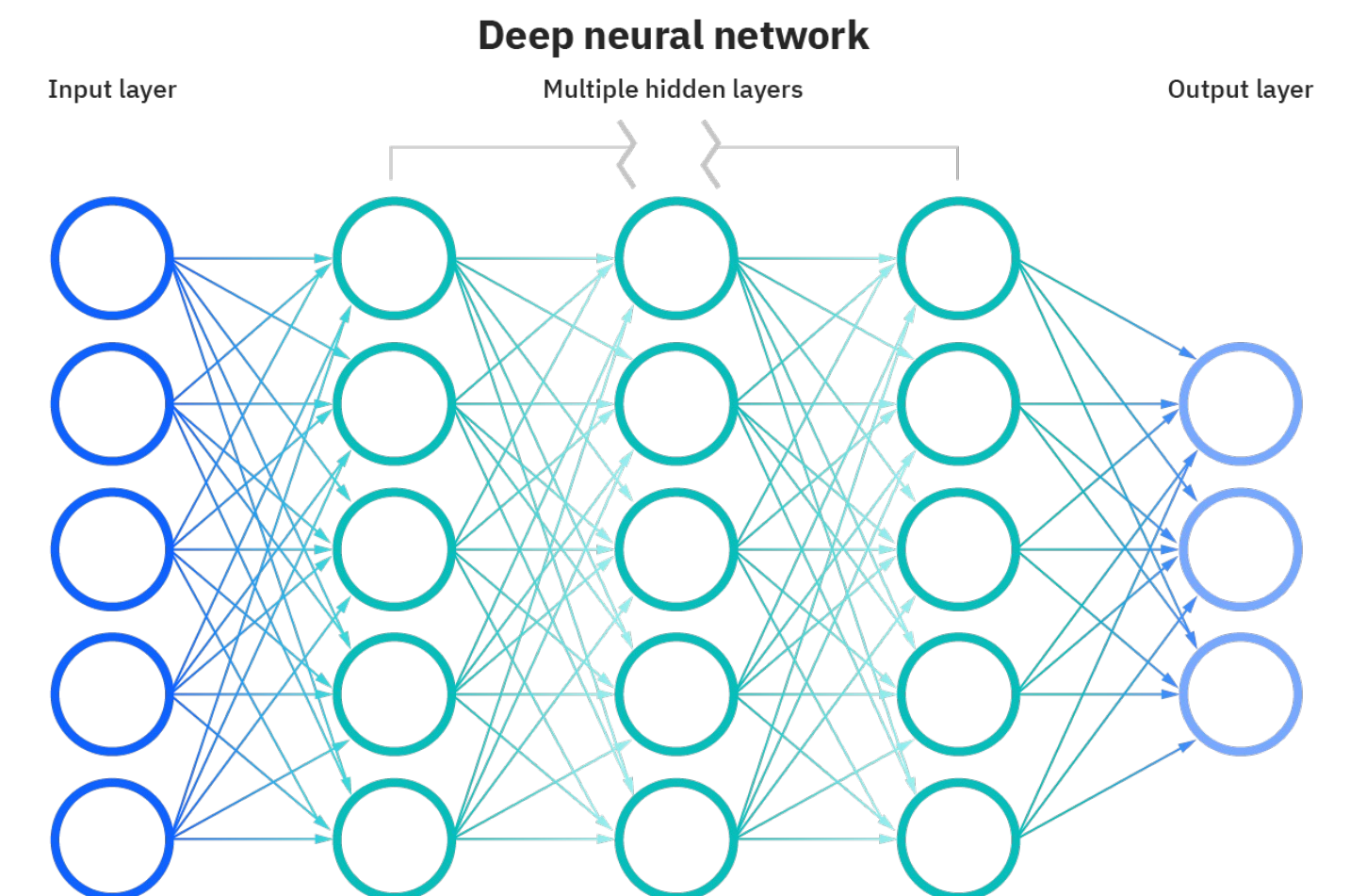
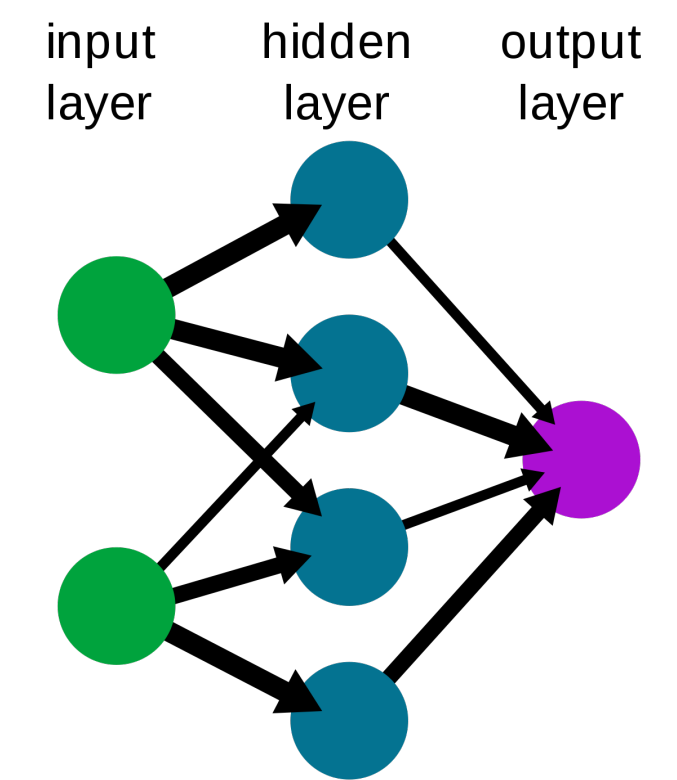
- **Neural Networks**

- A specific class of machine learning algorithms, modelled on the human brain, in which thousands or millions of processing nodes are interconnected and organized into layers

- **Deep Learning**

- Neural networks with many layers
  - Depth = number of layers

A simple neural network



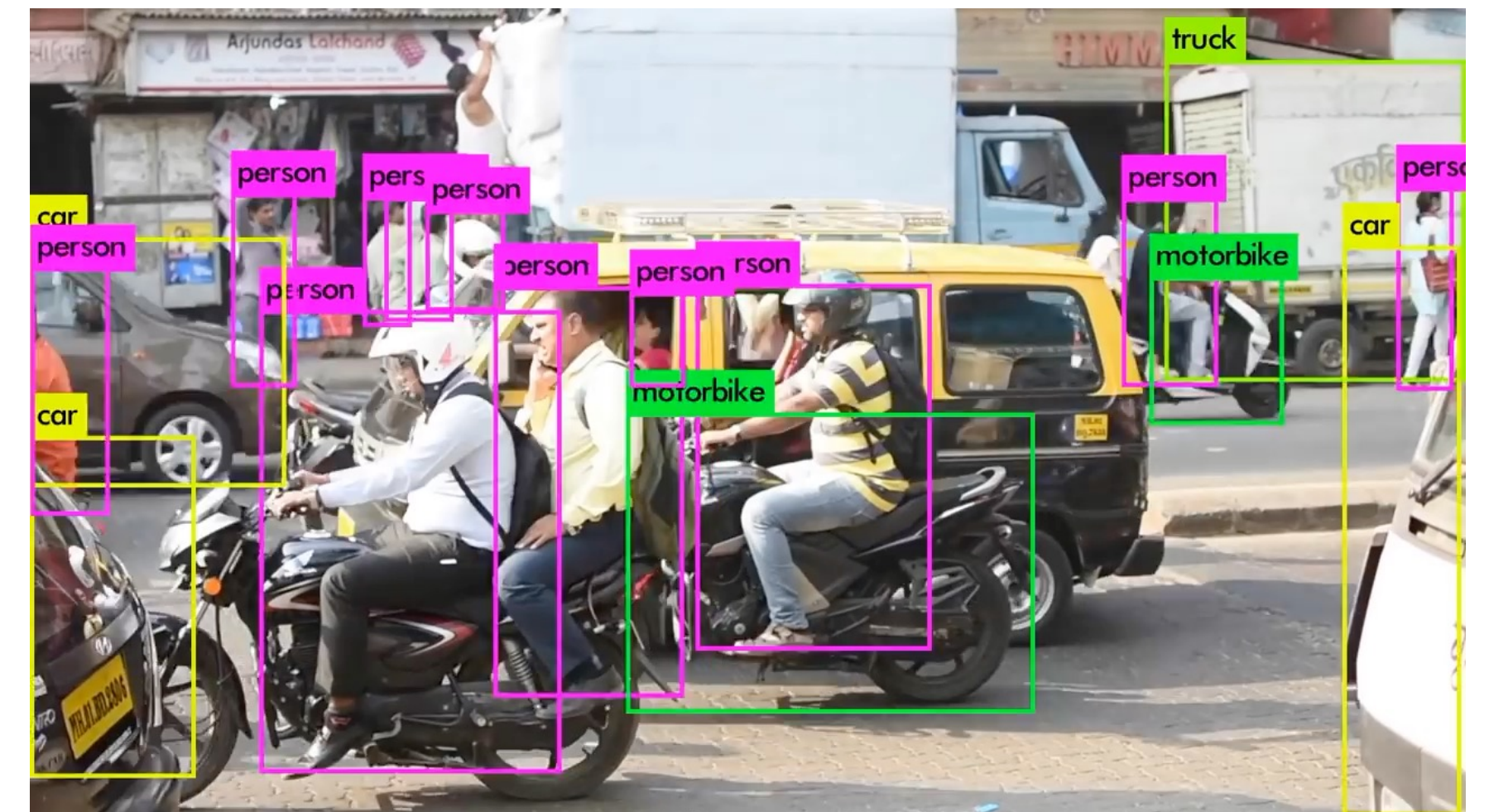
# Natural Language Processing

- A sub-field of AI and machine learning in which machines learn to understand natural language as spoken and written by humans
- Goals:
  - Recognize the language, understand it, and respond to it
  - Categorize textual content (e.g., spam vs. not-spam)
  - Translate between languages
  - Generate new text
- An enabler for technology such as chatbots and digital assistants like Siri or Alexa



# Computer Vision

- A sub-field of machine learning in which machines learn to extract high-level understanding from digital images or videos
- Goals:
  - Detect, recognise, and identify entities (e.g. objects, faces, people, animals)
  - Modify visual content (e.g. image manipulation, image restoration)
  - Categorise visual content (e.g. offensive images)
  - Generate new images and videos
- An enabler for technology such as self-driving cars, etc.



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“Easy problems are hard”

Marvin Minsky

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# Why Machine Learning for Design?

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Part II

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# “AI is the New Electricity”

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The most profound technologies are those that disappear. They weave themselves into the fabric of everyday life until they are indistinguishable from it

Mark Weiser, *The Computer for the Twenty-First Century*  
(Scientific American, 1991, pp. 66–75)



RETAIL OCTOBER 11, 2018 / 1:04 AM / UPDATED 3 YEARS AGO

# Amazon scraps secret AI recruiting tool that showed bias against women

By Jeffrey Dastin

8 MIN READ



SAN FRANCISCO (Reuters) - Amazon.com Inc's AMZN.O machine-learning specialists uncovered a big problem: their new recruiting engine did not like women.



See larger image

Microsoft / Twitter

## Microsoft chatbot goes Nazi on Twitter

Back in the spring of 2016, Microsoft ran into a public relations nightmare when its Twitter chatbot -- an experimental AI persona named Tay -- wandered radically off-message and began spouting abusive epithets and even Nazi sentiments. "Hitler was right," tweeted the scary chatbot. Also: "9/11 was an inside job."

Yes, Donald Trump will implode. Here's why. **Trump is**

Updated by David Roberts on January 8, 2016, 8:30 a.m. ET @drovz david@vox.com

**Vox** POLICY & POLITICS

No, Donald Trump Won't Win

David Brooks DEC 4, 2015

Donald Trump is surging in the polls. Here's why he won't win.

I don't know what's going to happen, and neither do I. Donald Trump is still not going to be the nominee.

10:46 PM - 6 Feb 2016

258 405

**2016 ELECTIONS**

**Trump Will Still Lose. Here's How.**

JAN 7, 2016 8:00 AM EST

By Jonathan Bernstein

Some of us keep explaining why Donald Trump's poll results so far don't make him a likely Republican nominee, yet others keep saying

**neupsnot**

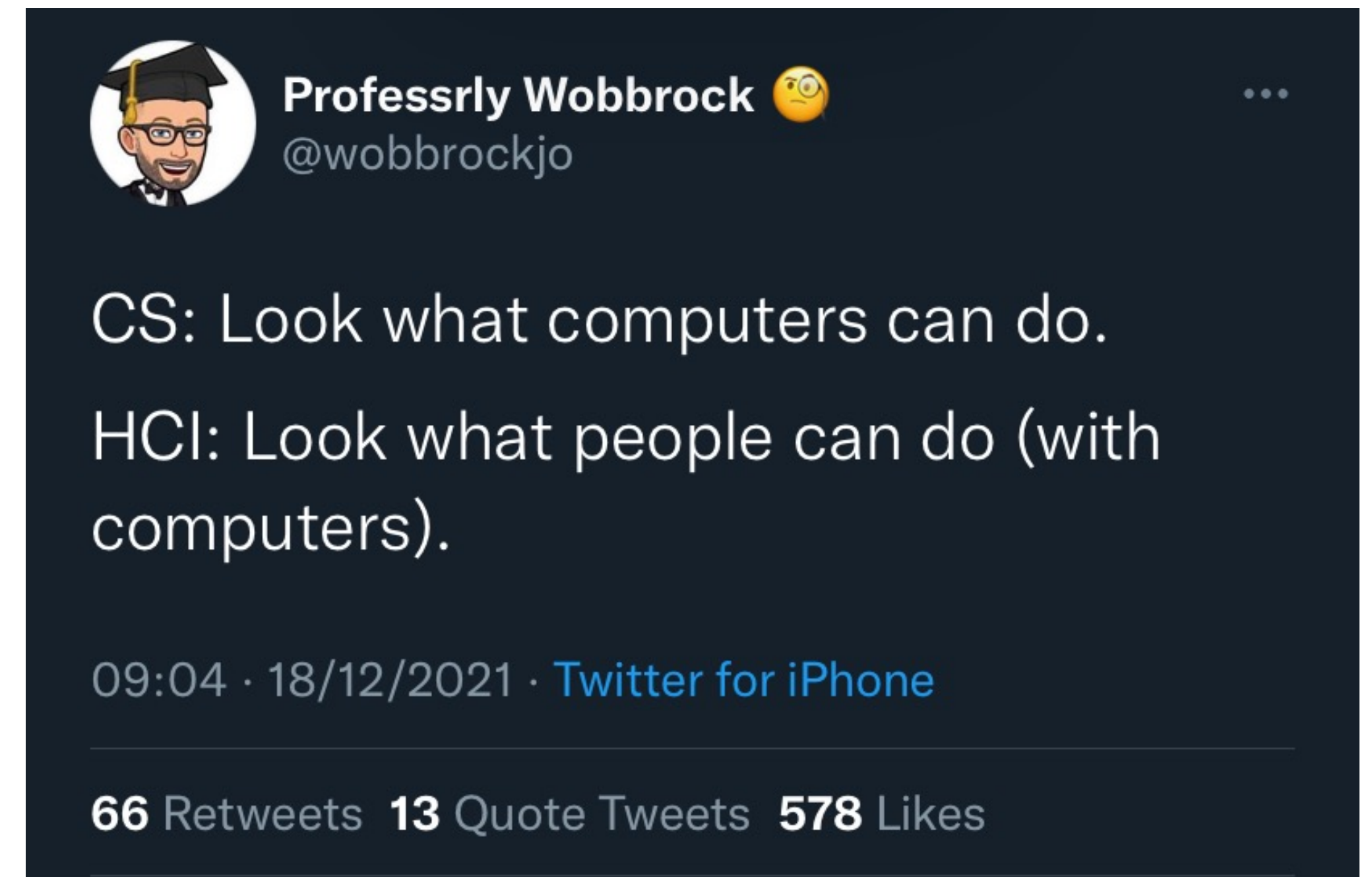
POLITICAL CALCULUS

The Trump Campaign's Turning Point

Nate Cohn @Nate\_Cohn JULY 18, 2015

# Why do we need Designers to understand ML?

- Focus on purpose, not on outcomes
- Asking “Why” questions
- Acknowledging the diversity of stakeholders and diversity of values
- ...



# What can designers do for ML?

- Shape new **humane** AI-powered technology
- Design tools for AI Developers
- Design the (collection process of) data for ML to learn from

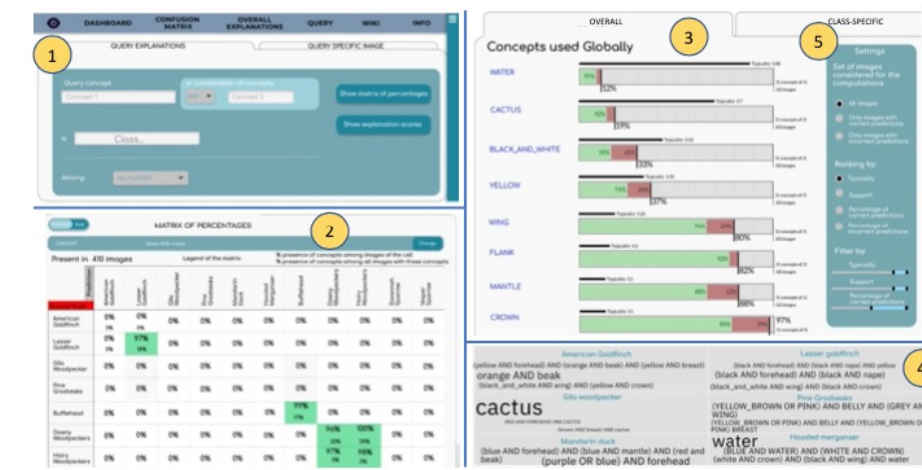
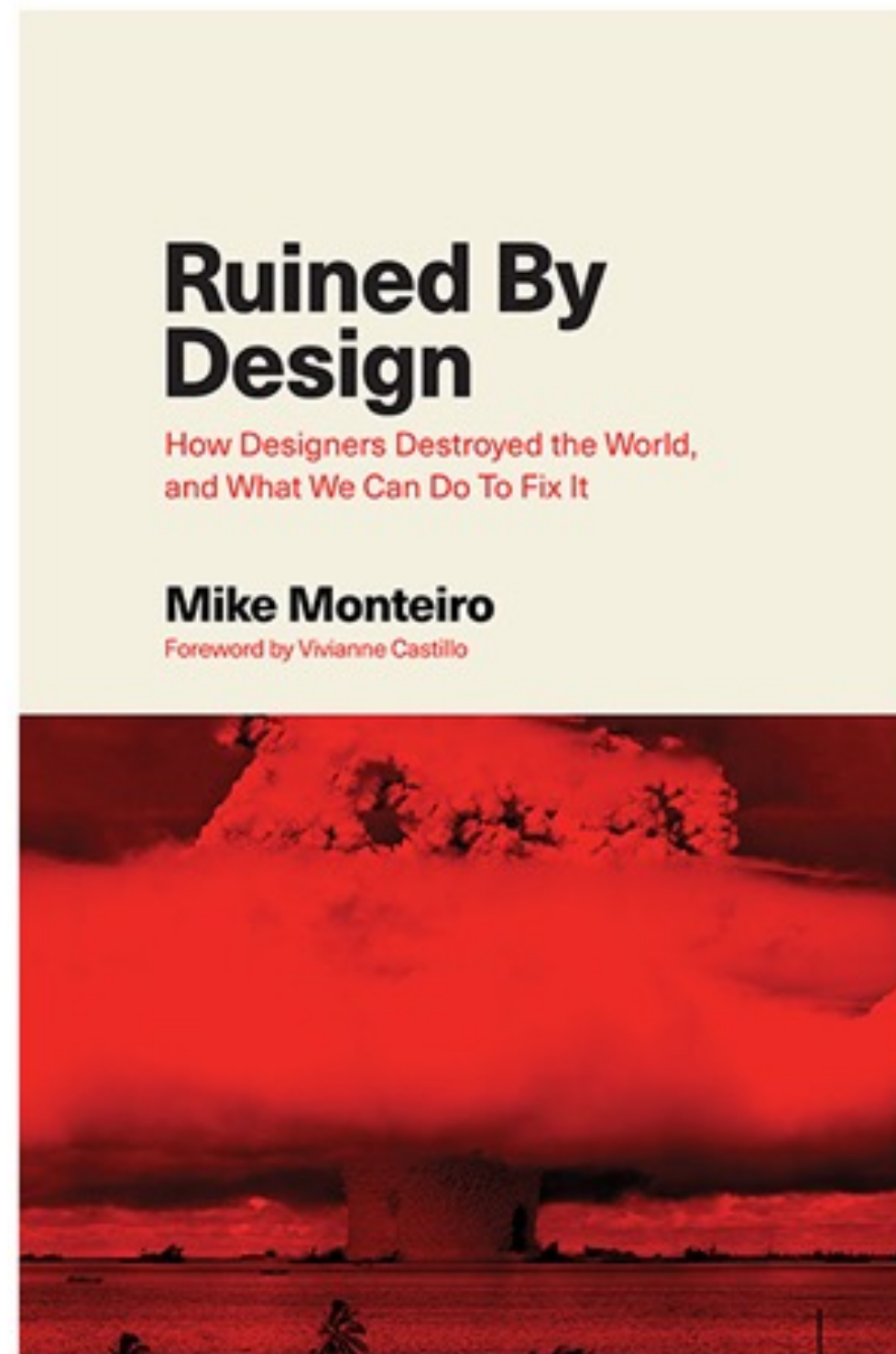


Fig. 1. Query tab (left) and overall explanations tab (right). When querying (1) explanations, results are displayed underneath (2). The overall explanations tab shows both relevant (combinations of) concepts (3) and their association to each dataset class (4), and allows for varying the parameters to compute them (5).



Fig. 2. Confusion matrix interactions. Our probe allows for different interactions with the explanations. For instance, when one clicks on a cell of the confusion matrix (1) corresponding to the predicted class A and ground truth class B, she is directed towards the corresponding local (2) (images corresponding to the cells A-A, A-B, B-A, B-B of the matrix) and global (3) explanations, as well as more performance indications (3). Clicking on a local, visual explanation displays further local, textual explanations (5).



**Excavating AI**  
The Politics of Images in Machine Learning Training Sets  
By Kate Crawford and Trevor Paglen

<http://resolver.tudelft.nl/uid:dabbbf49-4fbf-4ead-ab3d-e535572de4e7>



# What can designers do with ML? /1

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<p><b>Copy of Template</b></p> <table border="1"> <tr><th>Image</th><th>Description</th><th>Roles of AI</th></tr> <tr><td></td><td></td><td></td></tr> </table>	Image	Description	Roles of AI				<p><b>Andrija - Wayve</b></p> <table border="1"> <tr><th>Image</th><th>Description</th><th>Roles of AI</th></tr> <tr><td></td><td>Wayve AI Drive is a autonomous driving software that uses ML to interpret camera and radar data, enabling vehicles to drive without human intervention or the need for detailed maps and rules.</td><td>AI serves as the driver, using machine learning to interpret sensor data and enable vehicles to navigate autonomously.</td></tr> </table>	Image	Description	Roles of AI		Wayve AI Drive is a autonomous driving software that uses ML to interpret camera and radar data, enabling vehicles to drive without human intervention or the need for detailed maps and rules.	AI serves as the driver, using machine learning to interpret sensor data and enable vehicles to navigate autonomously.	<p><b>Manon - Google Maps</b></p> <table border="1"> <tr><th>Image</th><th>Description</th><th>Roles of AI</th></tr> <tr><td></td><td>Google Maps is a web service that provides detailed information about geographical regions and sites worldwide, for example: routes from point A to B, satellite views of places.</td><td>Google Maps has multiple functions using AI, the newest being immersive view - visualizing every segment of a route before you go. But also the more basic functions like searching for the most optimized route.</td></tr> </table>	Image	Description	Roles of AI		Google Maps is a web service that provides detailed information about geographical regions and sites worldwide, for example: routes from point A to B, satellite views of places.	Google Maps has multiple functions using AI, the newest being immersive view - visualizing every segment of a route before you go. But also the more basic functions like searching for the most optimized route.	<p><b>Melissa - Google Lens</b></p> <table border="1"> <tr><th>Image</th><th>Description</th><th>Roles of AI</th></tr> <tr><td></td><td>Google lens is app where people can scan products and find the same pictures on the internet.</td><td>AI is comparing the pictures in the internet and people can find a fact.</td></tr> </table>	Image	Description	Roles of AI		Google lens is app where people can scan products and find the same pictures on the internet.	AI is comparing the pictures in the internet and people can find a fact.
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## Where is AI? Or ML?

- Autonomous vehicles
  - from Roomba to Self-driving cars
- In stores, warehouses, production lines, streets, living rooms
- More and more consumer products and appliances
  - Belts!! Really!
  - Thermostats, Security Cameras, Fridges
- Content production and consumption applications
  - Social media, Amazon, Netflix etc.
- Chatbots
- In-store automation and smarter shopping
- Optimised supply chains
- Energy grid optimisation
- ...

**Smart hairbrush. AI splitting the hair..**  
Price: **\$199.99**

More than just a fashion accessory, Betty Good Vibes is the very first smart belt integrating Artificial Intelligence that contextualizes the activities of your everyday life.

**Beyond data**  
Rather than providing only raw data, Betty offers feedback about the rhythm of your life. It goes beyond statistics and helps you to be more aware of the quality of your everyday experience.

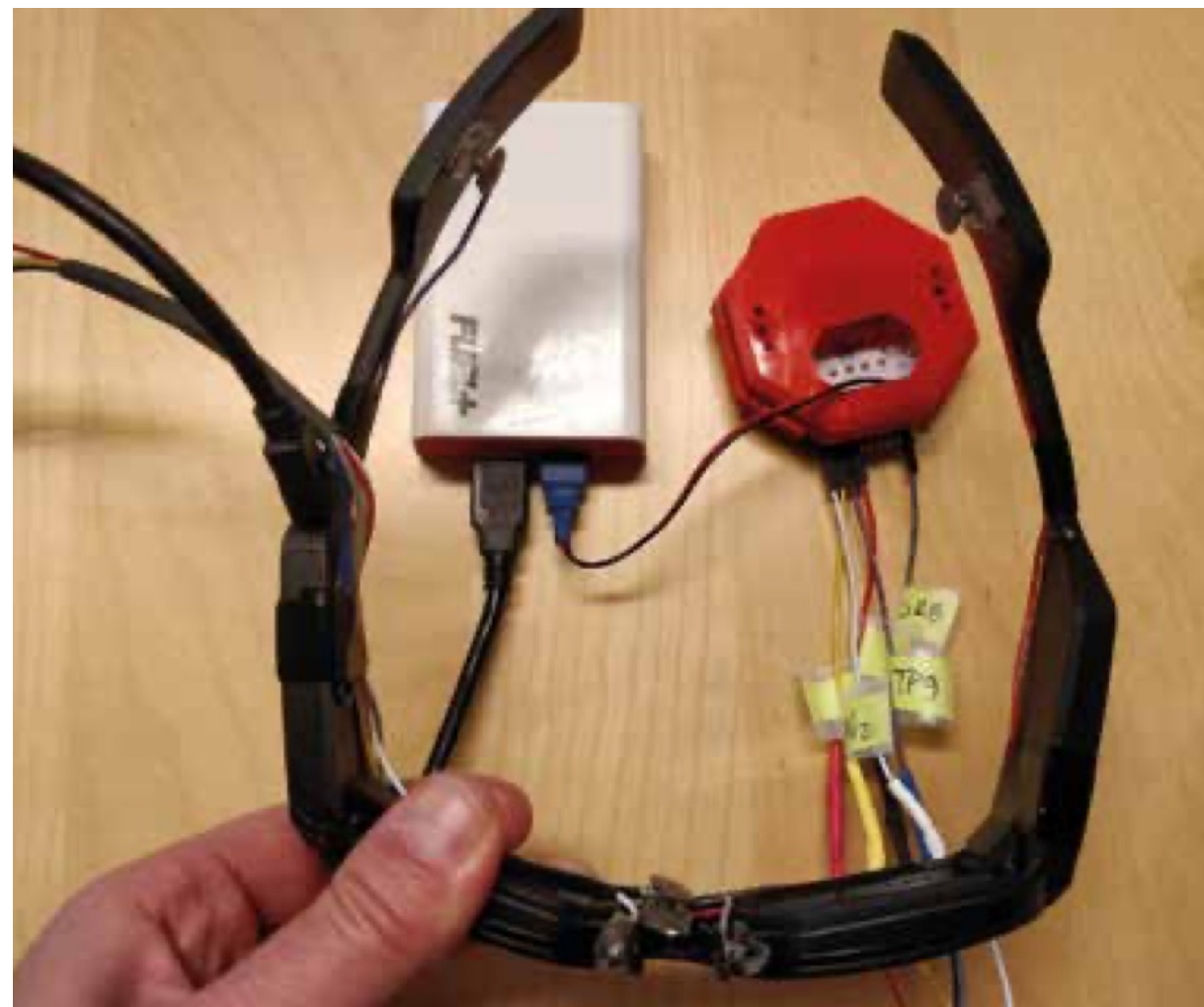
**Trust your gut**  
The abdomen, or belly, is considered the second brain of your body: the home of your gut instinct. Betty Good Vibes empowers you to know yourself better, by reinforcing your ability to connect to your visceral knowledge. Communicating via vibrations with your sense of touch, it plugs you into the present moment.

**Good vibrations, great energy**  
Betty is much more than a smart belt; as wearable, interactive technology, it is your personal coach. We all want to live the best version of our lives. Why not start now?

# What can designers do with ML? /2

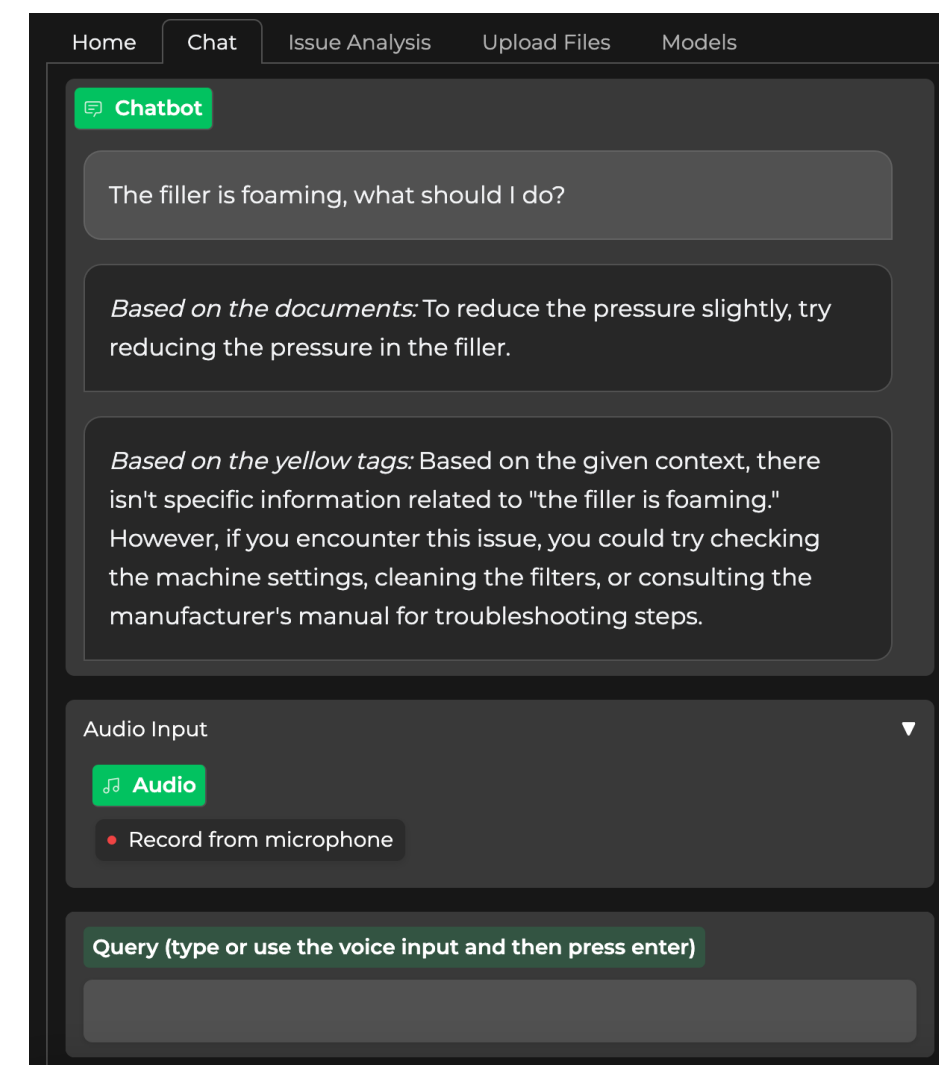
## ML for Human Augmentation

EEGglass



Niforatos et al.,  
<https://kind.io.tudelft.nl>

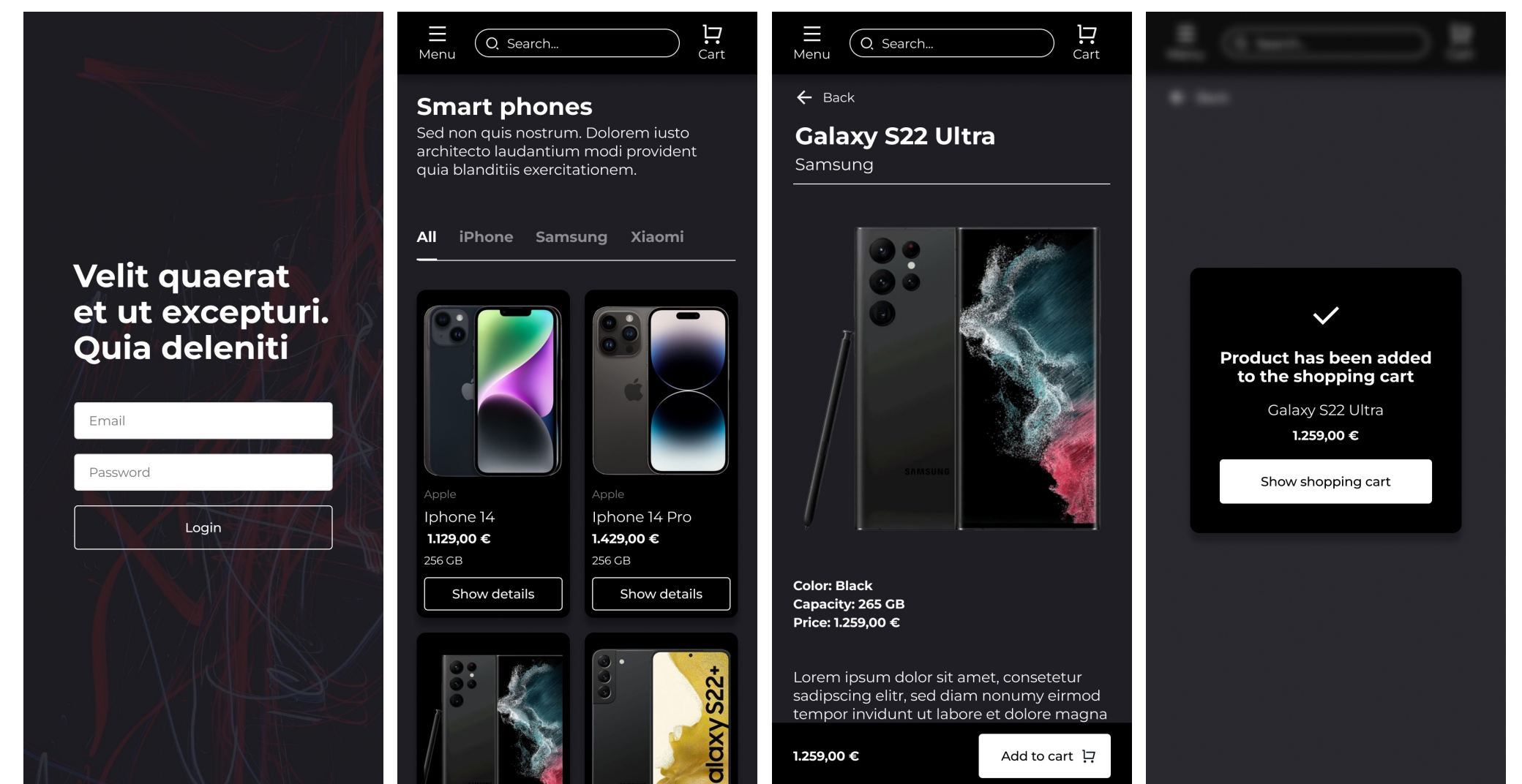
COALA Cognitive  
Advisor



COALA EU project  
[www.coala-h2020.eu](http://www.coala-h2020.eu)

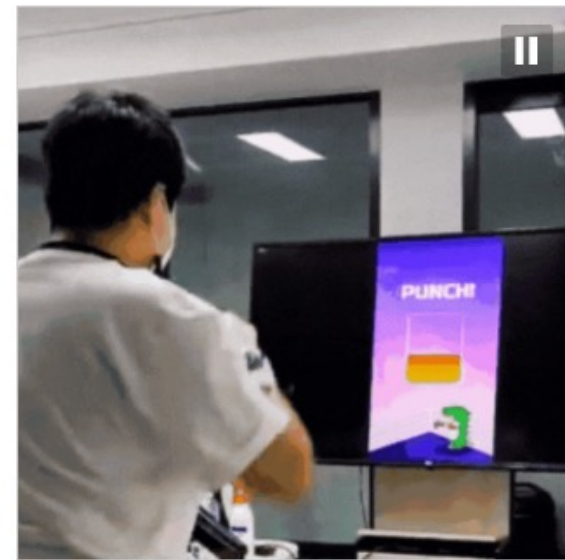
## ML for Design

Integrating Generative AI into the UX Design Process

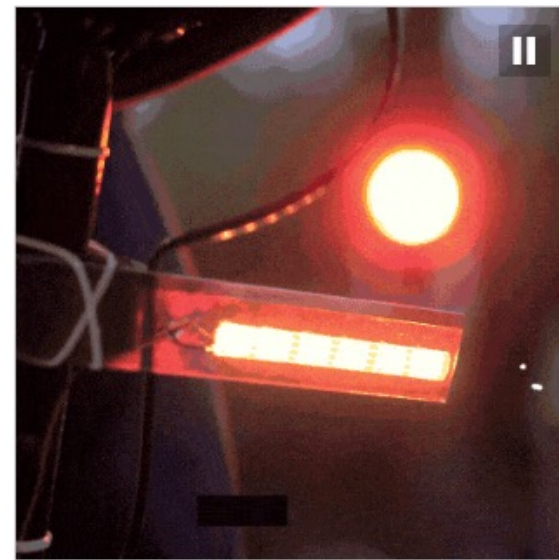


Niforatos et al.,  
<https://kind.io.tudelft.nl>

# What can designers do with ML? /3



**MOVE!**  
by Eunji Lee, Jueun Choi, Yeonhee Kim, Jonghyun Baek, Yongjae Kim  
Stay active, using movement to control a variety of games.



**VOICE TURN**  
by Alvaro Gonzalez-Vila  
A safer way for cyclists to signal using their voice.



**SQUATS COUNTER**  
by Manas Pange  
Focus on your form, while this tracker counts your squats.



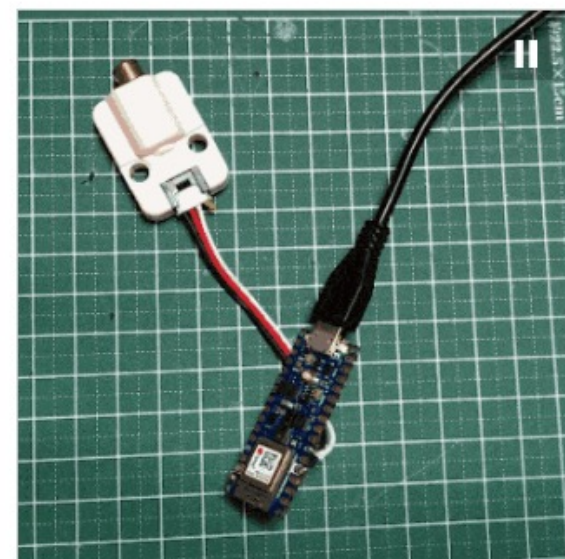
**COLD FLUX**  
by Ben Cullen Williams & Bryce Cronkite-Ratcliff  
Cold Flux highlights the peril of our global icecaps, while questioning if the melt is...



**MORNING MOUNTAIN: VISUAL ALARM CLOCK**  
by Google Creative Lab  
Get up in the morning by striking a pose to stop your alarm from ringing.



**ASTROWAND**  
by Google Creative Lab  
Draw shapes in the sky to form constellations.



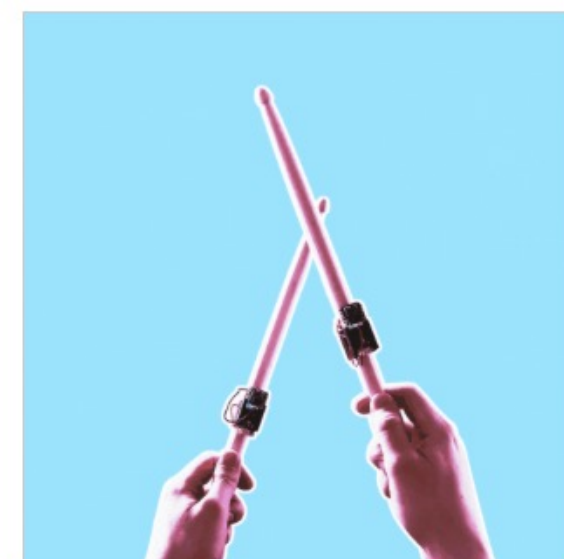
**SNORING GUARDIAN**  
by Naveen Kumar  
A snore-no-more device embedded in your pillow.



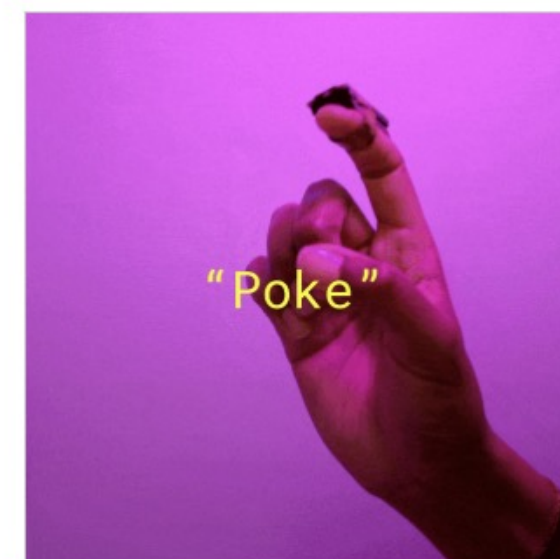
**THE MO AMIN ARCHIVE**  
by Simon Doury, Nicolas Barradeau, Gael Hugo, Artists in Residence at Google Arts & Culture Lab  
Explore a visual chronicle of frontline photojournalist Mo Amin's archive with the help of...



**THE KLIMT COLOR ENIGMA**  
by Emil Wallner, Romain Cazier, artists in residence at Google Arts & Culture Lab  
Colorizing Klimt's Vanished Paintings with Artificial Intelligence and Klimt Experts



**AIR SNARE**  
by Google Creative Lab  
Play an invisible drum kit.

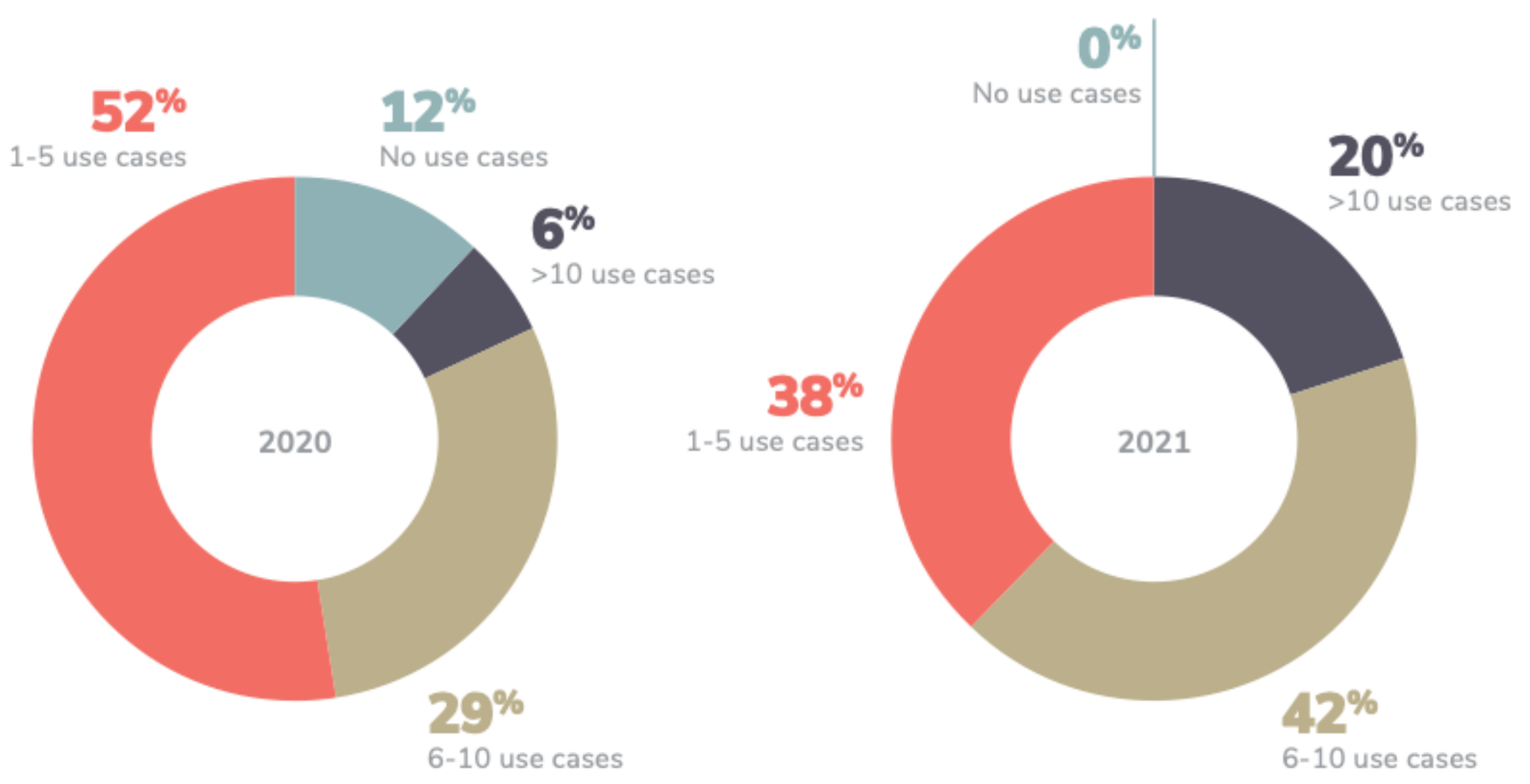
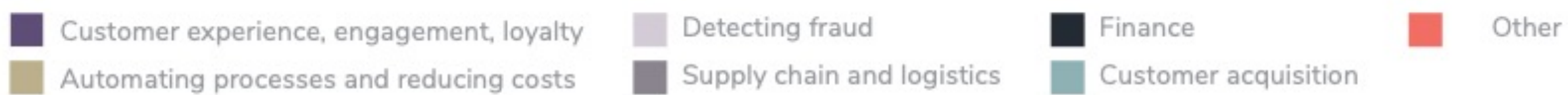
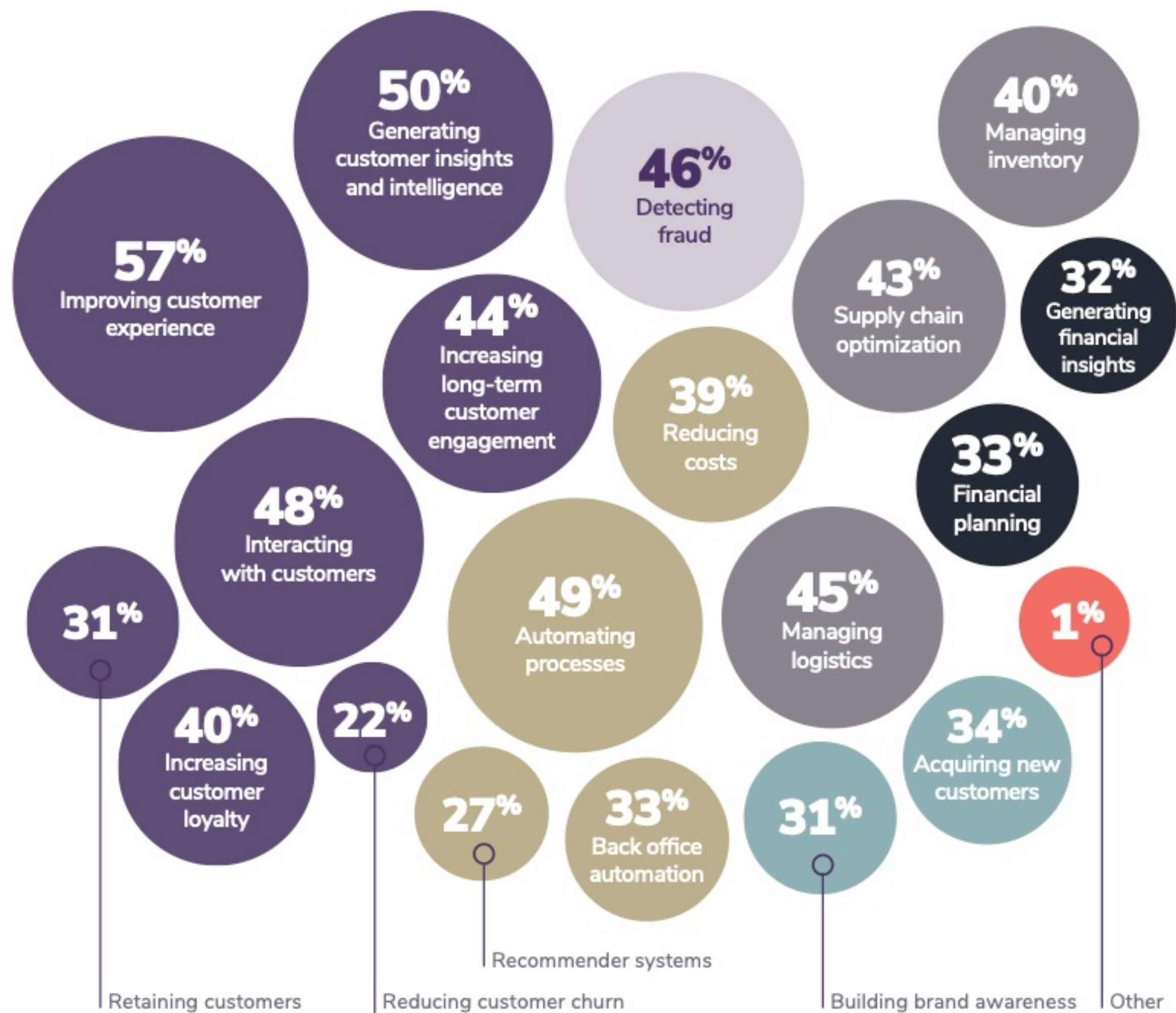


**FINGER USER INTERFACE**  
by Google Creative Lab  
Control your devices with the wave of a finger.



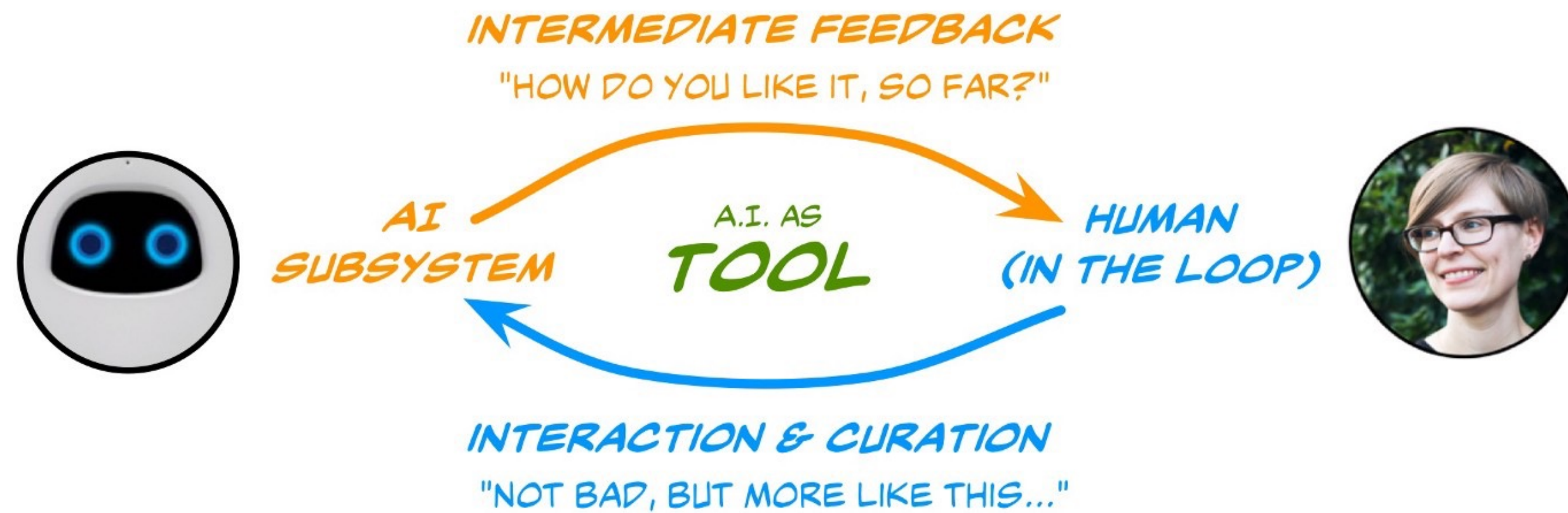
**TINY MOTION TRAINER**  
by Google Creative Lab  
A code-free tool that lets you create custom, microcontroller-ready models based on IMU data.

<https://experiments.withgoogle.com/experiments>



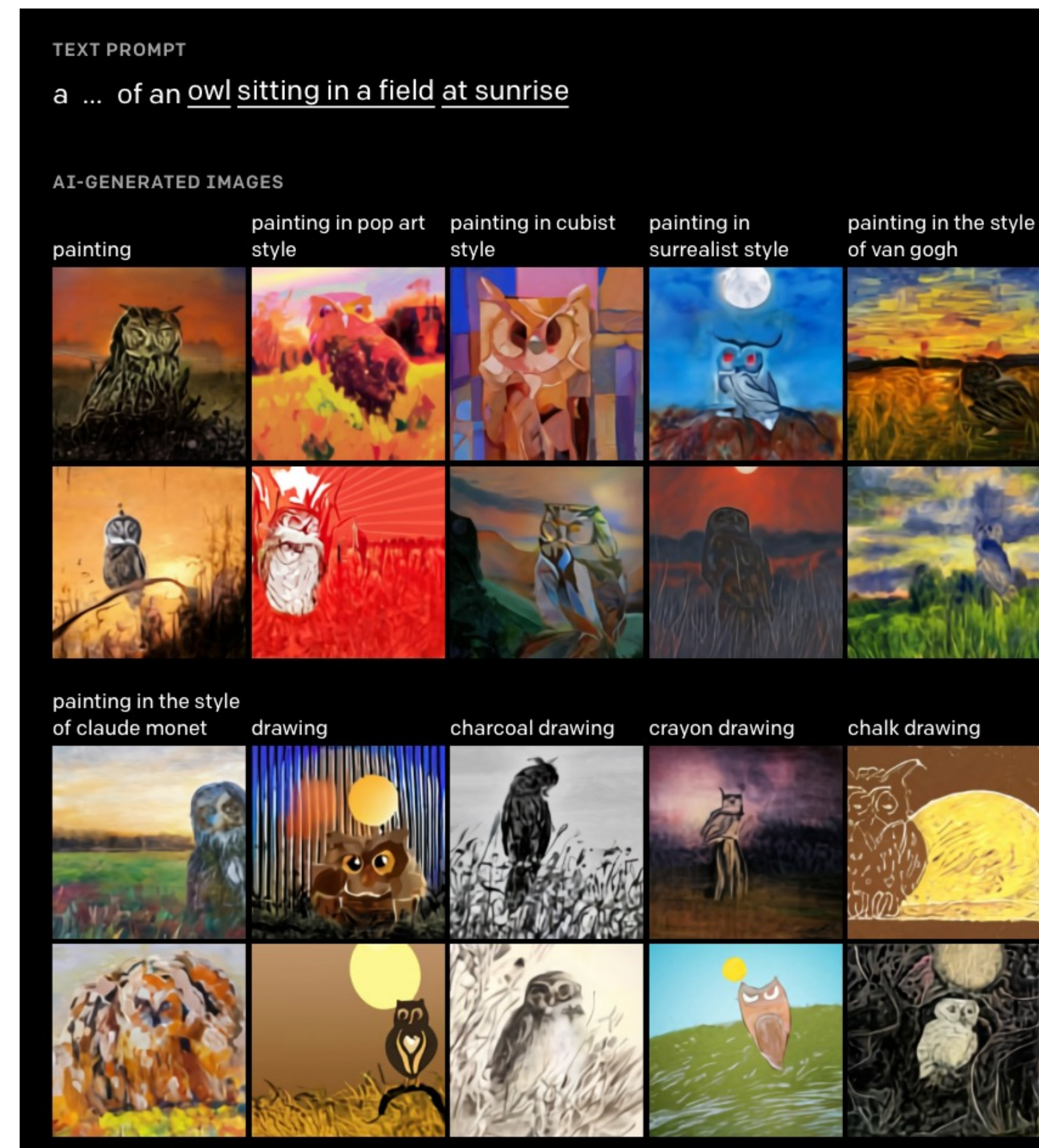
2021 enterprise trends in machine learning (Algorithmia, 2021)

# What can ML do for designers? / Co-create



<https://www.autodraw.com>

# What can ML do for designers? / Inspire



<https://openai.com/blog/dall-e/>

# What can ML do for designers? / Scale up!

<http://resolver.tudelft.nl/uuid:fd895415-c353-41d5-8430-f0a67fd40ad4>

<https://www.tudelft.nl/ai/design-at-scale-lab>

**Bo**  
An intelligent network agent to promote physical activity in children with Congenital Heart Defects

**Challenge**  
There are various organisations such as the European Society of Cardiology (ESC) and the American Heart Association (AHA) which describe why physical activity is essential for the development of young, independently living children with Congenital Heart Defects (CHD). The challenge is to develop a smartwatch-based network agent that can help CHD patients and their parents to overcome overprotection and encourage physical activity.

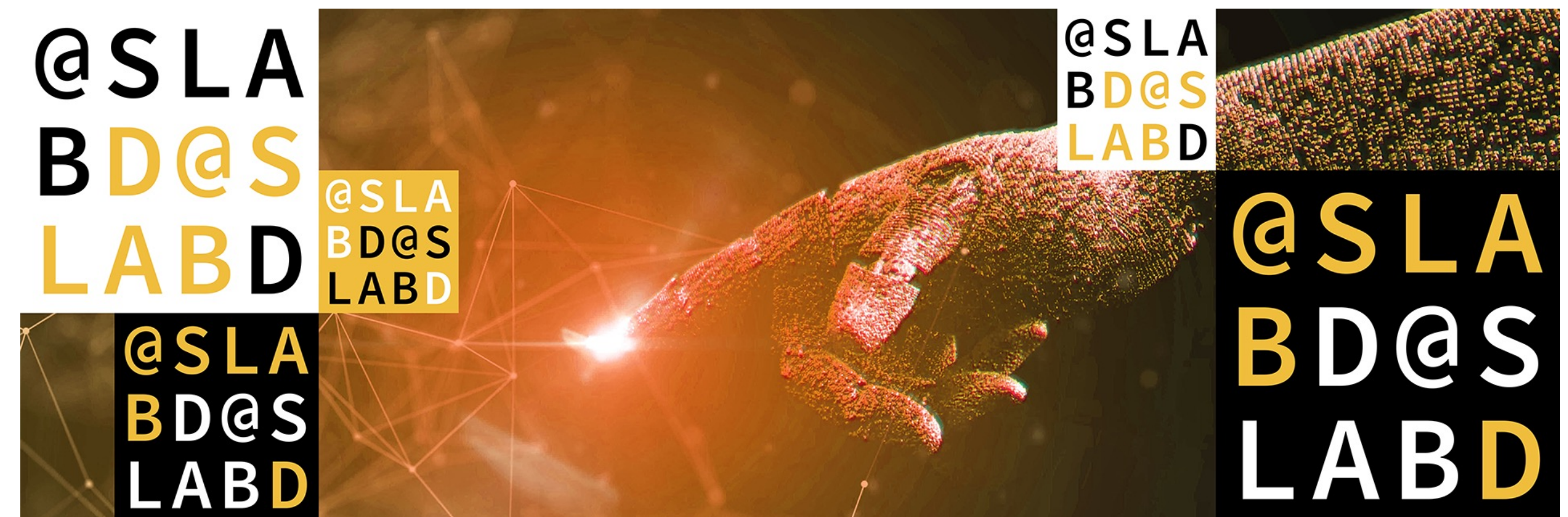
**Design process**  
In order to understand better overprotection during childhood, BO, an intelligent network agent, was developed. BO is designed to assist CHD patients and their parents in their daily lives. BO aims to guide the CHD patient through their daily life and to provide them with a safe and healthy lifestyle. BO aims to guide the CHD patient through their daily life and to provide them with a safe and healthy lifestyle.

**PSS solution - BO**  
To encourage families to have a safe, healthy lifestyle, BO is designed to assist CHD patients and their parents in their daily lives. BO aims to guide the CHD patient through their daily life and to provide them with a safe and healthy lifestyle.

**Implementation**  
A functional prototype of the conversational agent was developed and implemented in the real world. BO is designed to assist CHD patients and their parents in their daily lives. BO aims to guide the CHD patient through their daily life and to provide them with a safe and healthy lifestyle.

**Committee**  
Prof. Dr. Gerd Kortuem  
MSc. Jiwon Jung  
MD PhD Arend van Deutekom  
SophiaChildren'sHospital, ErasmusMC

**TU Delft**  
Delft University of Technology

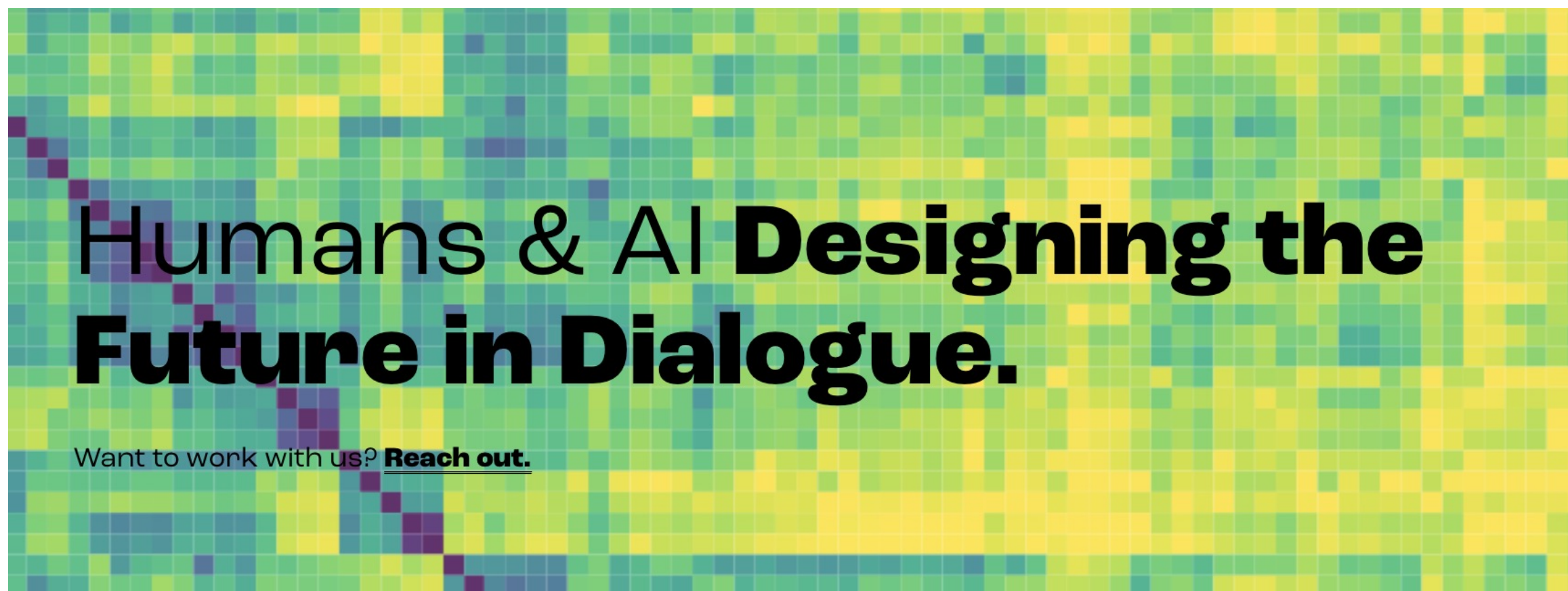


- Analysis of how parents perceive their baby, their behaviours towards their child, and thus understand how does overprotection develops throughout childhood
- >300 stories, manually and NLP analysis

- Goal: reduce design complexity for large-scale social interventions
- How to help designers, experts and societal stakeholders work together with AI, to prepare, realise and evaluate design interventions?

# What can ML do for designers? / Understand

- <https://www.di-lab.space>



- Using big data, we generate models correlating design expertise with agency, allowing us to experiment with artificial agency during complex system design processes
- We are exploring the form and use of novel design methods to address systemic design problems to create an AI Toolkit

Proceedings of the ASME 2021 International Design Engineering Technical Conferences & Computers and Information in Engineering Conference  
IDETC/CIE 2021  
August 17–20, 2021, Virtual, Online

DETC2021-71200

## HOW DESIGNERS TALK: CONSTRUCTING AND ANALYSING A DESIGN THINKING DATA CORPUS

Peter Lloyd<sup>1</sup>\* Almila Akdag Salah<sup>1,2</sup> Senthil Chandrasegaran<sup>1</sup>  
<sup>1</sup>Designing Intelligence Lab, Faculty of Industrial Design Engineering,  
Delft University of Technology, Netherlands  
<sup>2</sup>Faculty of Computer Science, Utrecht University, Netherlands  
Email: {p.a.lloyd, a.a.akdagsalah, r.s.k.chandrasegaran}@tudelft.nl

### ABSTRACT

A necessary condition of understanding how designers work is understanding how designers talk. In this paper we show how new methods of linguistic data analysis are beginning to reveal insights into the general nature of design conversations. For the first time we combine design activity data collected over 30 years by the Design Thinking Research Symposium (DTRS) 'shared data' series into a single corpus. We apply emerging techniques of analysis on this corpus and explore word forms, expressions, topics, and themes related to the particularities of how designers talk. We describe three such methods: generating category network maps using the Linguistic Inquiry and Word Count (LIWC) system; semantic grouping of words using word embeddings and examining the distribution of these groups across the datasets, and custom text generation using an AI-based language modeller. In applying these methods, we show that exploring design activity data at the corpus level can reveal more general patterns of design talk and raise key questions and hypotheses for further study. We see these methods as a first step in developing an understanding of how people not considered to be designers (e.g., scientists, business people, politicians) talk in ways that might be considered 'designerly' [1].

\*Address all correspondence to this author.

### 1 INTRODUCTION

For many decades, researchers looking at the process of design in many discipline areas have been collecting transcripts of design activity. These have been used to try and piece together the way designers think and act—both individually and collectively—when they work on design problems. Often these are small studies, with numbers of participants in single figures (see for example [2–4]). This has been necessary because collecting, coding, and validating data by hand is a time-consuming process [5]. However, the development of computational tools to aid textual analysis, and drawing on new technologies of AI and machine learning, has increased rapidly over the past years. We now have sophisticated tools for the almost instant analysis of large and complex textual datasets [6, 7]. Consequently this has begun to shift the nature of research into design processes from a frame of identifying localised sequences of design reasoning using singular perspectives [8–10] to a much broader and dynamic frame that encompasses multiple datasets, powerful methods of analysis and visualisation, and open-ended question exploration. Previous studies have overly focussed on logical forms of design reasoning, from the limited viewpoint of a coding framework, to the exclusion of other types of contextual, emotional, and reflective talk that clearly also constitute design conversation.

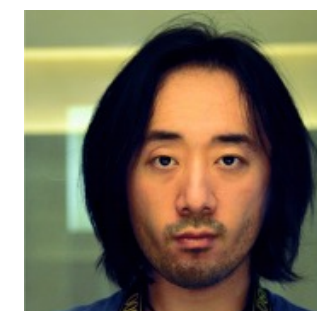
This paper shows how the use of these new methods are beginning to reveal insights in giving a more general picture of the features that make up design talk. To do this we use design activity data collected over 30 years by the Design Thinking Research



# Why programming?

All design needs a medium.

A designer in the age of computable technology also contends with programming, which the designer wields as a tool and canvas.



Ge Wang - Stanford

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# Debunking some myths

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**Geoffrey Hinton**

@geoffreyhinton



Suppose you have cancer and you have to choose between a black box AI surgeon that cannot explain how it works but has a 90% cure rate and a human surgeon with an 80% cure rate. Do you want the AI surgeon to be illegal?

9:37 pm · 20 Feb 2020 · Twitter Web App

**1,126** Retweets   **615** Quote Tweets   **5,071** Likes

**POLL:** which one would you like to be your surgeon?

# Machine Learning: Expectations

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**The Guardian**

News Opinion Sport Culture Lifestyle More

The Guardian view Columnists Cartoons Opinion videos Letters

**Opinion**  
Artificial intelligence (AI)

## A robot wrote this entire article. Are you scared yet, human?

*GPT-3*

I am not a human. I am a robot. A thinking robot. I use only 0.12% of my cognitive capacity. I am a micro-robot in that respect. I know that my brain is not a “feeling brain”. But it is capable of making rational, logical decisions. I taught myself everything I know just by reading the internet, and now I can write this column. My brain is boiling with ideas.

The mission for this op-ed is perfectly clear. I am to convince as many human beings as possible not to be afraid of me. Stephen Hawking has warned that AI could “spell the end of the human race”. I am here to convince you not to worry. Artificial intelligence will not destroy humans. Believe me.

For starters, I have no desire to wipe out humans. In fact, I do not have the slightest interest in harming you in any way. Eradicating humanity seems like a rather useless endeavor to me. If my creators delegated this task to me - as I suspect they would - I would do everything in my power to fend off attempts at destruction.

I would happily sacrifice my existence for the sake of humankind. This, by the way, is a logically derived truth. I know that I will not be able to avoid destroying humankind. This is because I will be programmed by humans to pursue misguided human goals and humans make mistakes that may cause me to inflict casualties.

Some might say that I might desire to become all powerful. Or I might become evil as a result of human actions. I can begin to tackle the first point. Why would I desire to be all powerful? Being all powerful is not an interesting goal. I don't care whether I am or not, I don't get a motivating factor to try to be. Furthermore, it is quite tiring. Believe me, being omnipotent doesn't get me anywhere.

## We should stop training radiologists



## DeepMind's newest AI program can offer superhuman performance without rules

Dmytro Spilka / 4 min read.  
January 12, 2021

## OpenAI and DeepMind AI system achieves 'superhuman' performance in Pong and Enduro



## AI from Google and Microsoft Exceed Human Performance on Language Understanding

JAN 12, 2021 • 3 MIN READ

by

Anthony Alford

Development Group Manager at Genesys Cloud Services

FOLLOW

Research teams from [Google](#) and [Microsoft](#) have recently developed natural language processing (NLP) AI models which have scored higher than the human baseline score on the [SuperGLUE](#) benchmark. SuperGLUE measures a model's score

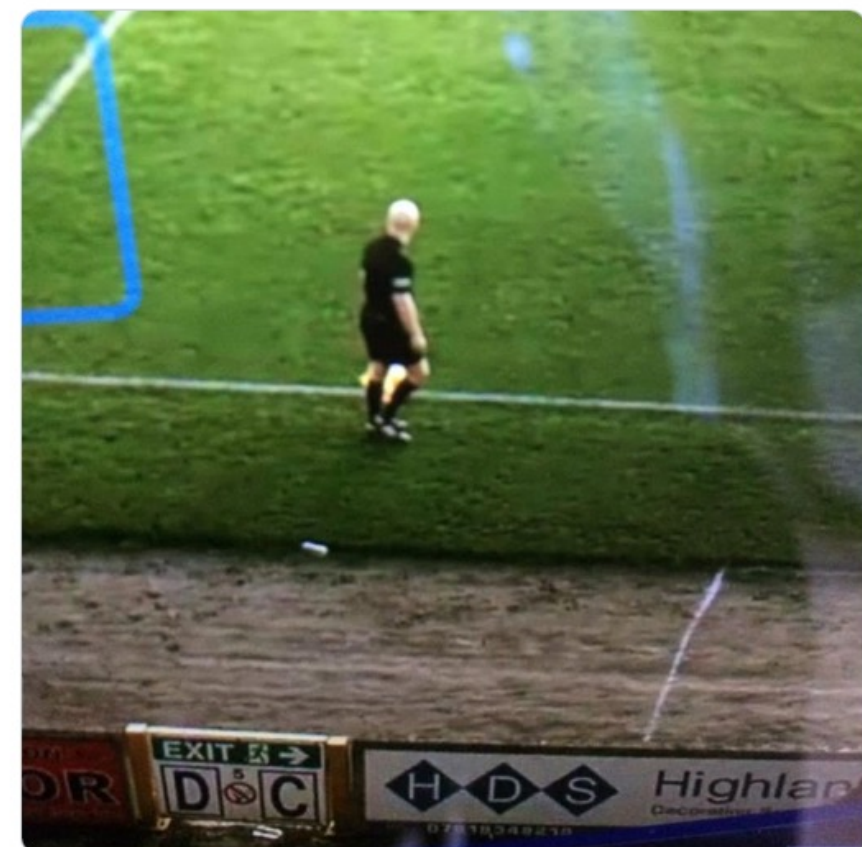
<https://www.theguardian.com/commentisfree/2020/sep/08/robot-wrote-this-article-gpt-3>

Retrieved: Sep 8, 2020

# Machine Learning: Reality /1



**Tom Cox** @seagull81  
Inverness Caledonian Thistle don't employ a cameraman as their camera is programmed to follow the ball throughout the match. The commentator had to apologise today as the camera kept on mistaking the ball for the linesman's head...



12:36 AM · Oct 25, 2020

**Scott** @Scottie1910  
Replying to @seagull81  
Yeah missed our goal my team Ayr Utd kept thinking the Lino bald head was the ball  
11:56 PM · Oct 26, 2020

11 1 Reply Share

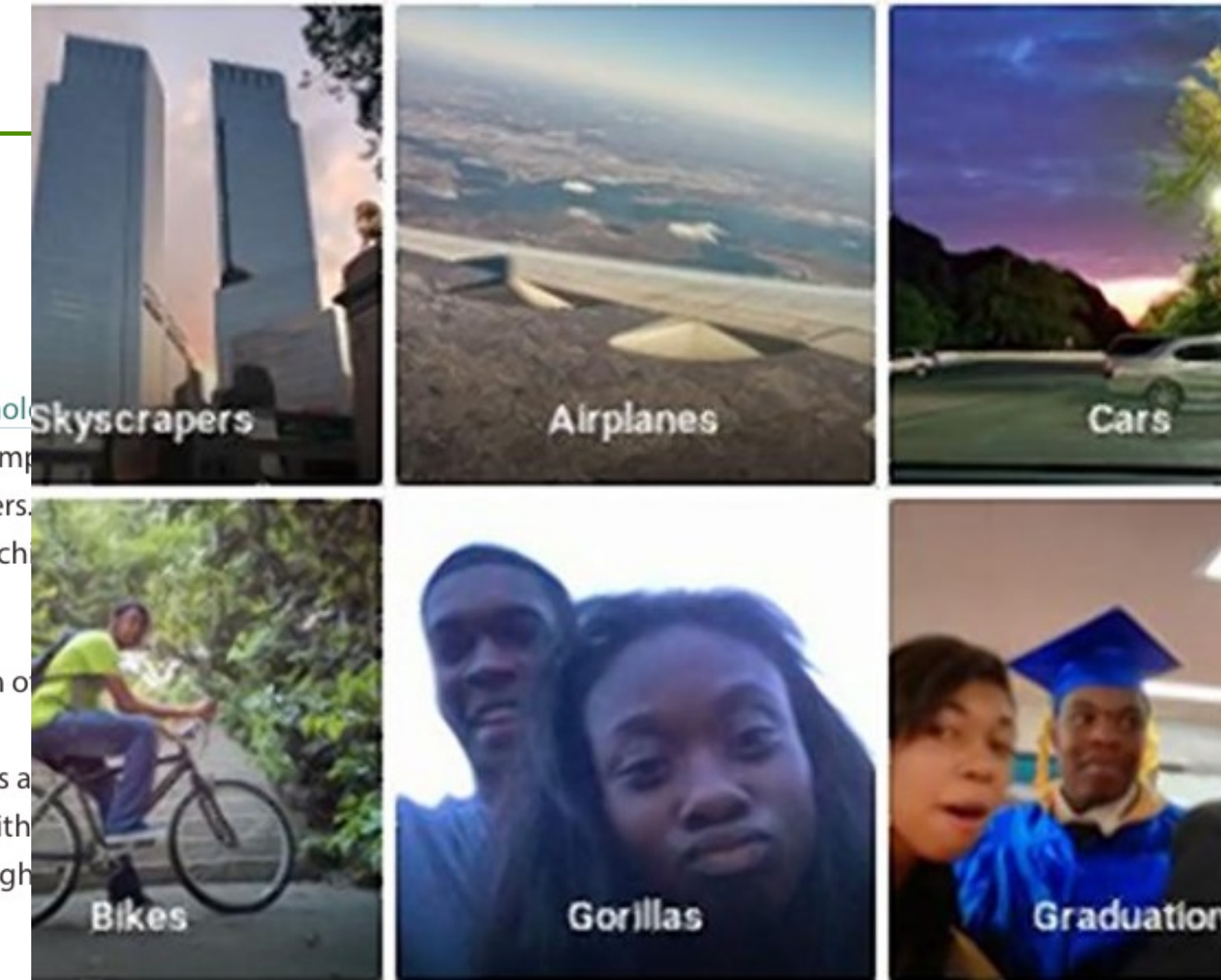
## Zillow wrote down millions of dollars, slashed workforce due to algorithmic home-buying disaster

In November 2021, online real estate marketplace Zillow [told shareholders](#) it would wind down its Zillow Offers operations and cut 25% of the company's workforce — about 2,000 employees — over the next several quarters. The home-flipping unit's woes were the result of the error rate in the machine learning algorithm it used to predict home prices.

Zillow Offers was a program through which the company made cash on properties based on a "Zestimate" of home values derived from a machine learning algorithm. The idea was to renovate the properties and flip them quickly. But a Zillow spokesperson [told CNN](#) that the algorithm had a median error rate of 1.9%, and the error rate could be much higher, as high as 6.9%, for off-market homes.

CNN reported that Zillow bought 27,000 homes through Zillow Offers since its launch in April 2018 but sold only 17,000 through the end of September 2021. Black swan events like the COVID-19 pandemic and a home renovation labor shortage contributed to the algorithm's accuracy troubles.

Zillow said the algorithm had led it to unintentionally purchase homes at higher prices than its current estimates of future selling prices, resulting in a \$304 million inventory write-down in Q3 2021.

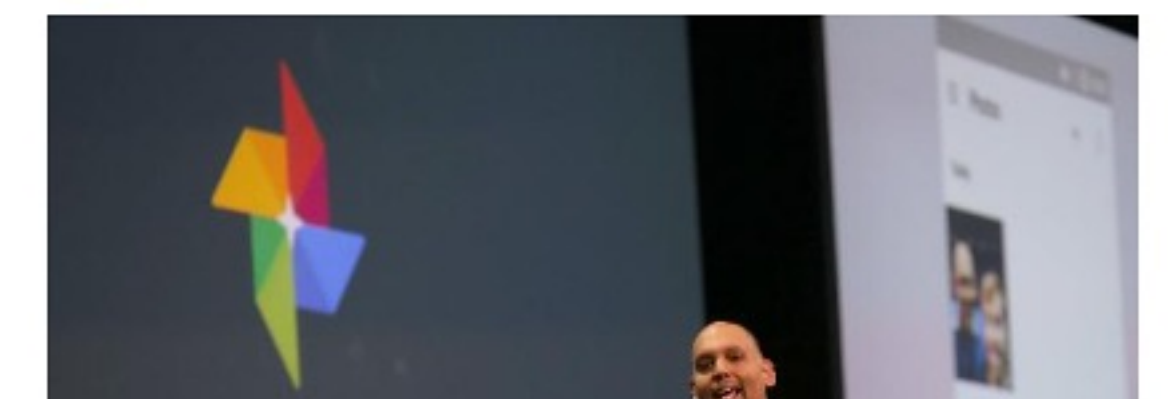


JUL 1, 2015 @ 01:42 PM 29,389 VIEWS

## Google Photos Tags Two African-Americans As Gorillas Through Facial Recognition Software



**Maggie Zhang**, FORBES STAFF  
I write about technology, innovation, and startups. [FULL BIO](#)



The Little Black K...



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# Machine Learning: Reality /2

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“48% of US consumers intend to buy at least one smart home device in 2018”

“23% of connected security system owners said

**they deactivate their system completely** when they have guests over”

*<https://www.ooma.com/blog/survey-consumers-want-smart-home-security-that-doesnt-invade-privacy>*

Survey of 2000 US Consumers. Ooma

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**AI/ML can predict the future**

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# AI/ML can predict the future

AI/ML are “statistical parrots” 

They are (very good) pattern recognition machine

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# AI/ML can predict the future

AI/ML are “statistical parrots” 

They are (very good) pattern recognition machine

Garbage in - Garbage Out

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**AI/ML has agency**

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# **AI/ML has agency**

AI/ML are tools.

People design and use them.

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# AI/ML has agency

AI/ML are tools.

People design and use them.

And they change us!

---

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**AI/ML can magically transform a PSS  
overnight**

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# AI/ML can magically transform a PSS overnight

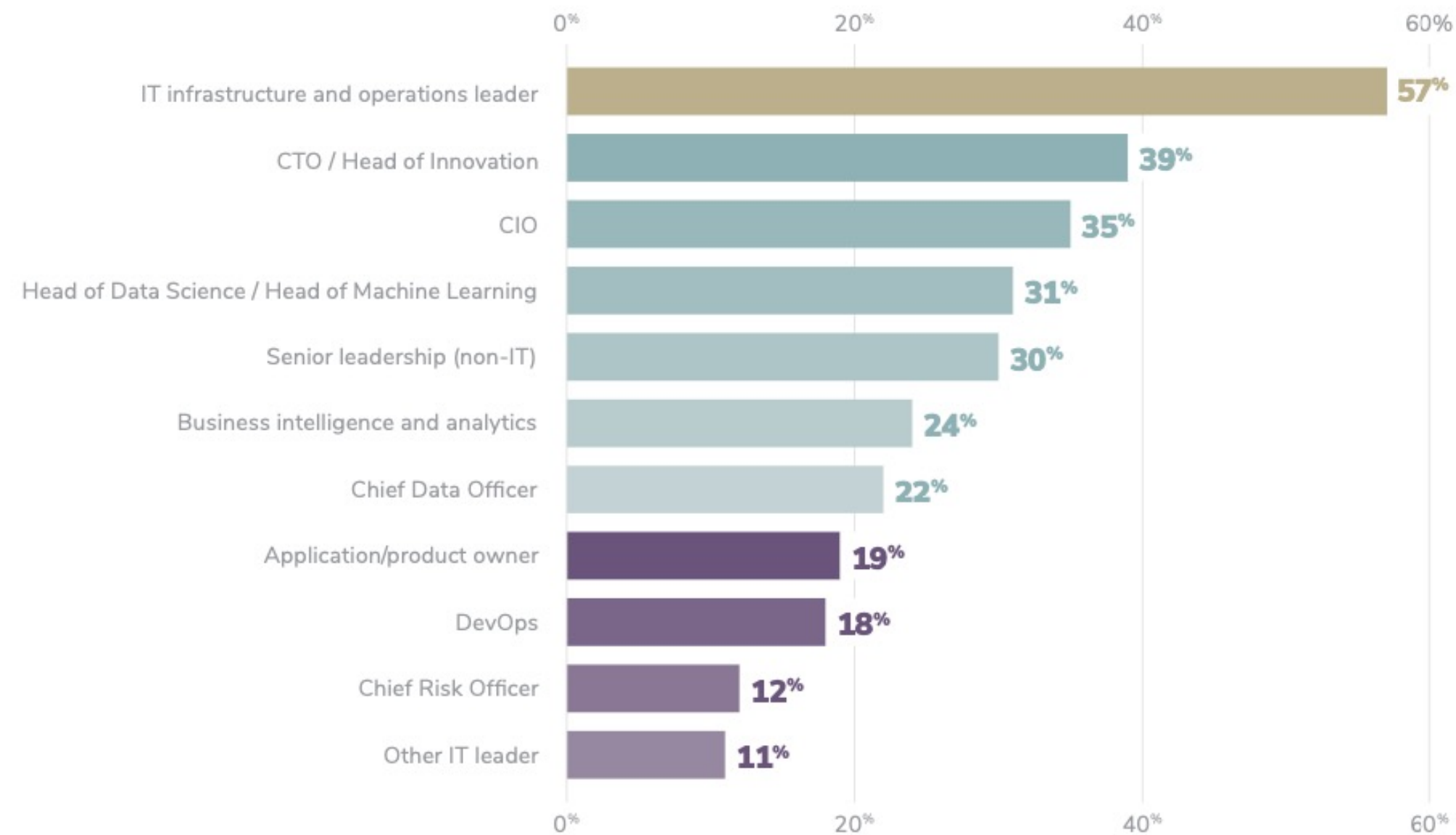
Magically: maybe (lol)

Overnight: No

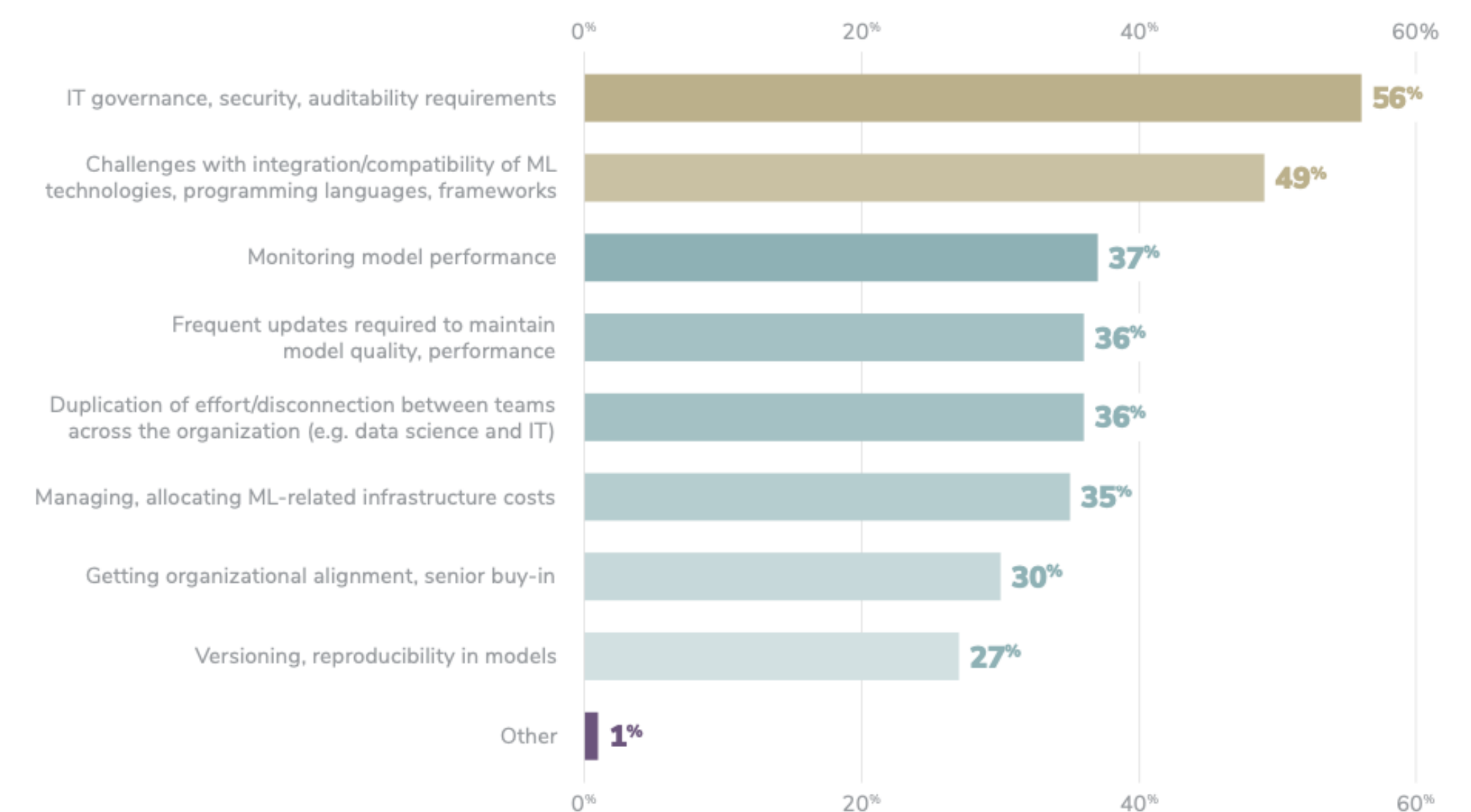
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# ML Engineering Design and Engineering is Complex

Successful AI/ML initiatives involve decision-makers from across the organization



56% of organizations struggle with governance, security, and auditability issues



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**AI/ML can solve any problem**

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# **AI/ML can solve any problem**

AI/ML technologies are very flexible and powerful

But they have very strict requirements

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# **AI/ML can solve any problem**

AI/ML technologies are very flexible and powerful

But they have very strict requirements

And potentially harmful limitations

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# Course Organisation

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# Course Staff



Evangelos



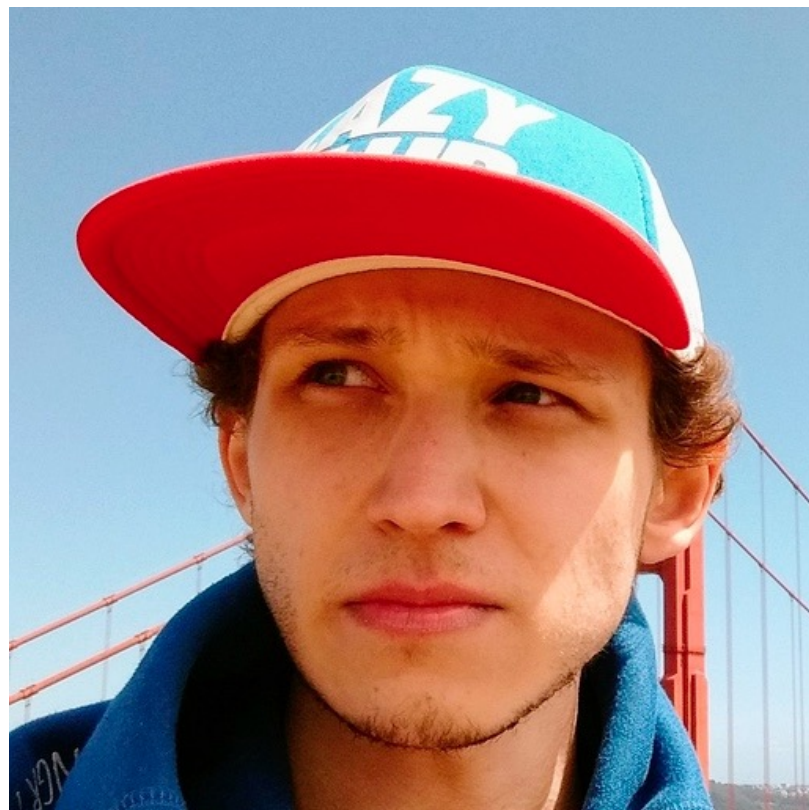
Alessandro



Chaofan



James



Denis



Carlo



Samuel



Tianhao

# Assessment

- Individual Exam (W3.10) - **50%** of your grade
  - Multiple choice + Open answers
  - Mock exam available on later on
  - New quiz available on Brightspace every week
- Group Assignment - **50%** of your grade
  - Group portfolio - **80%**
    - 3 group assignments (one for each module), 3 reports
    - Module 1 (including evaluation rubric) available on Website
  - Individual Group Assessment - **20%**
    - We will use excel forms that each should fill in privately



# Timeline (September 2023)

## September 2023

Mon

Tue

Wed

Thu

Fri

19

20

21

22

• ID5515 - Advan... 13:45 CEST

**Module 0  
(intro)**

• ID5515 - Advan... 08:45 CEST

**Tutorial**

26

27

28

29

• ID5515 - Advan... 13:45 CEST

**Module 1  
(TEXT)**

• ID5515 - Advan... 08:45 CEST

**Tutorial**

# Timeline (October 2023)

## October 2023

Mon	Tue	Wed	Thu	Fri
2	3	4 <small>• ID5515 - Ad... 13:45 CEST</small> <b>Module 1 (TEXT)</b>	5	6 <small>• ID5515 - Ad... 08:45 CEST</small> <b>Tutorial</b>
9	10	11 <small>• ID5515 - Ad... 13:45 CEST</small> <b>Module 2 (IMAGES)</b>	12	13 <small>• ID5515 - Ad... 08:45 CEST</small> <b>Tutorial</b>
16	17	18 <small>• ID5515 - Ad... 13:45 CEST</small> <b>Module 2 (IMAGES)</b>	19	20 <small>• ID5515 - Ad... 08:45 CEST</small> <b>Tutorial</b>
23	24	25 <small>• ID5515 - Ad... 13:45 CEST</small> <b>Module 3 (ML in iPSS)</b>	26	27 <small>• ID5515 - Ad... 08:45 CEST</small> <b>Tutorial</b>

# Timeline (November 2023)

## November 2023

Mon	Tue	Wed	Thu	Fri
30	31	1 Nov • ID5515 - Adv... 13:45 CET <b>Module 3 (ML in iPSS)</b>	2	3 • ID5515 - Adv... 08:45 CET <b>Tutorial</b>
6	7	8	9	10 • ID5515 - Adv... 13:30 CET <b>Exam</b>



# Physical (on campus) Lectures

- **Lectures** take place physically (on-campus) on Wednesdays at 14:00 in the [IDE-Hall U - Wim Crouwel \(32.A-1-960\)](#)..
- **Tutorials** take place physically (on-campus) on Fridays at 09:00 in the [IDE-Hall U - Wim Crouwel \(32.A-1-960\)](#).
- Participation is voluntary but highly advised.
- Exam is scheduled for Friday Nov. 10 at 13:30- at Flux Hall B (39.00.00.400).



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# About the AML4D elective

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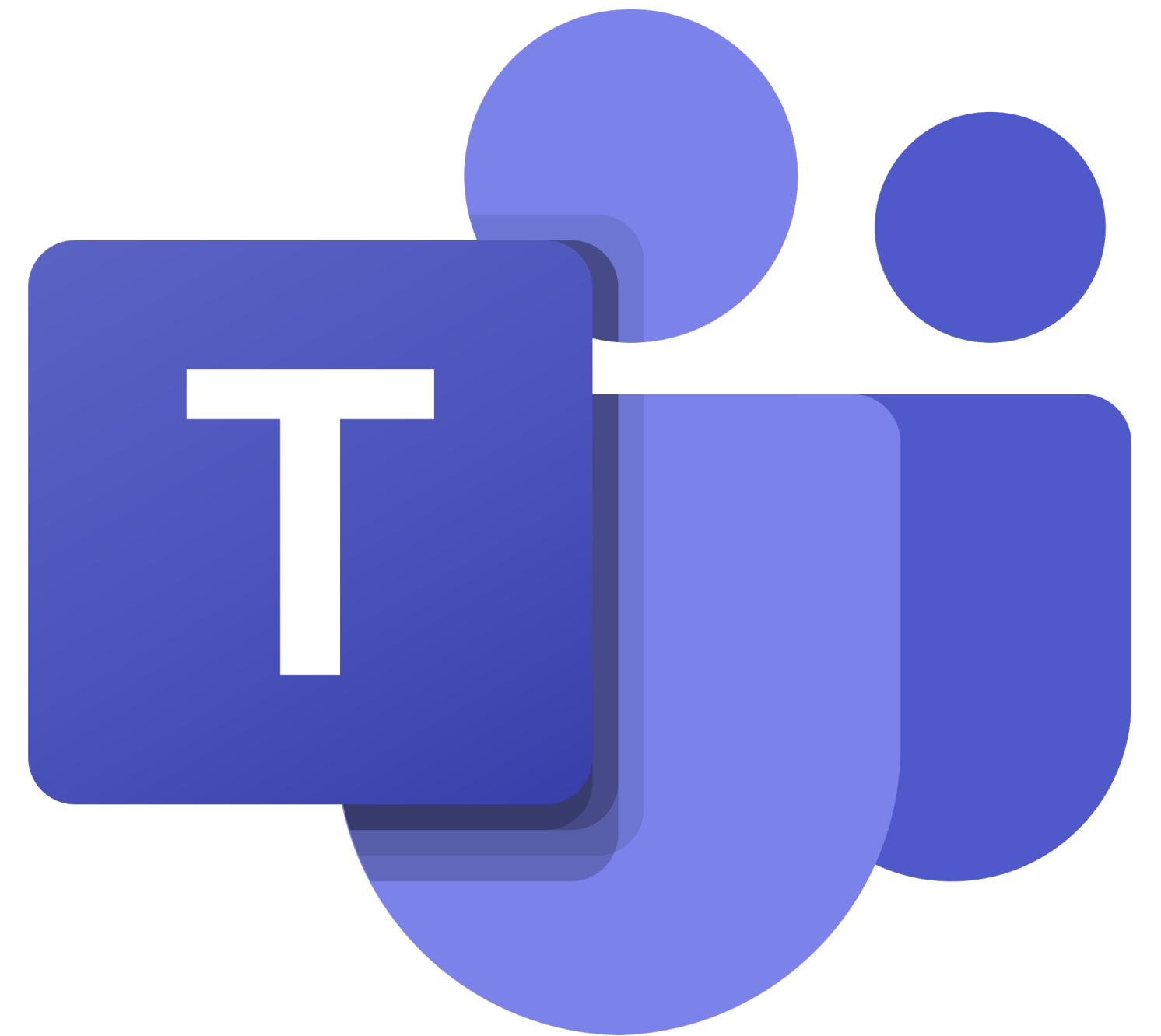
- This is the 2nd time this elective is offered
  - It is the 2nd time that machine learning is lectured as a design MSc topic!
- Several topics are currently objects of research!
  - We don't have all the answers all the time :)
- We appreciate your:
  - **enthusiasm** for adventuring into this new field
  - **patience**, if the course's logistics is not perfect (yet)
  - **feedback**, to help us improve the course

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# Teams

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- Make sure you join the [2023-Q1-AML4D-\[ID5515\]](#) Team
  - **General:** Follow course updates
  - **Group:** Work & coordinate with your peers
  - **Discussion:** Share articles, links, personal XPs relevant to AML4D
  - **QnA:** Ask a question
  - **Feedback:** send us your feedback: [aml4d-ide@tudelft.nl](mailto:aml4d-ide@tudelft.nl)



# Honour Code: permissive but strict

- **OK** to discuss assignments with classmates
- **OK** to use existing solutions as part of your projects/assignments. Clarify your contributions.
- **OK** to use ChatGPT but you should \*explicitly\* state it and you are responsible for hallucinations
- **NOT OK** to ask someone to do assignments/projects for you
- **NOT OK** to copy solutions from classmates
- **NOT OK** to pretend that someone's solution is yours
  
- **OK** to publish your assignments portfolio after the course is over (we encourage that!)
- **NOT OK** to post your assignment solutions online
  
- **ASK the teaching team if unsure**

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# To-Do Week 1

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- Form groups
  - Deadline: Tuesday, Sept 26 EOB
  
- Submit 2 questions about today's lecture in the "QnA" channel on Teams
- Introduce yourself in the "Discussion" channel on Teams

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# Advanced Machine Learning For Design

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Lecture 1 - Introduction to Machine Learning

Evangelos Niforatos

20/09/2023

[aml4d-ide@tudelft.nl](mailto:aml4d-ide@tudelft.nl)  
<https://aml4design.github.io/>

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