# Advanced Machine Learning For Design 

Lecture 2 - Machine Learning and Natural Language Processing / Part 1

Module 1

## Natural Language Processing

- A sub-field of Al and machine learning in which machines learn to understand natural language as spoken and written by humans
- Goals:
- Recognize the language, understand it, and respond to it
- Categorise textual content (e.g. spam vs. Not-spam)
- Translate between languages
- Generate new text
- An enabler for technology such as chatbots and digital assistants like Siri or Alexa


## Why natural language processing?

And why is it a hard problem?

Fora, social media, blog, products review

## Interviews



Books (digital, or digitised)

## Interviewee: Xxx Interviewer: Xxx

Date of Interiew: $m \mathrm{~mm} . \mathrm{dd} . \mathrm{yy}$
Location of Interview: $x \times x$
List of Acronyms: $\mathrm{FP}=$ Frank Peterson, $\mathbb{I N}=$ Interviewer
[Begin Transcript 00:00:10]
IN: So what was going on in your life when you joined the Marines?
FP: Well when I joined the navy, actually that was in 1950 at the age of 18 . Not much other than the fact that I wanted to get away from Topeka and see
what the rest of world was really all about.
in: Um-hm.
[00:00:26]
And of course having... gone through the flight training I received my wings and commission in October of 1952. And the one of the reasons I opted for the Marines, I knew there had never been a black pilot it the Marine Cor

And then my first duty assignment would have been in Cherry Point, North Carolina. But 'd had enough of the South and decided I wanted to stay away from the South ifl possibly could, So Heaaquuarters Marine Corps, at request changed my orders to EI Toro, EI Toro, California

But what I didn't realize is that I'd jumped from the frying pan into the fire because EI Toro was the training base for replacement pilots in Korea. So jumped from the frying pan into the Korean War via EI Toro.

IN: I see.
[End Transcript 00:01:21]

Bo: An intelligent network agent to promote physical activity in children with Congenital Heart Defects


- Analysis of how parents perceive their baby, their behaviours towards their child, and thus understand how does overprotection develops throughout childhood
- >300 stories, manually and NLP analysis

Frequently Viewed or Downloaded


| last 7 days 1167285 |
| :--- |
| last 30 days 4236555 |

- Top 100 EBooks yesterday
    - Top 100 Authors veselerday
    - Top 100 Ebooks last 7 days
    - Iop 100 Aurbors las 7 days
    - Top 100 EBooks las 300 days
Top 100 EBooks yesterday.


## Big Textual Data = Language at scale

- One of the largest reflections of the world, a man-made one
- Essential to better understand people, organisations, products, services, systems
- and their relationships!
- Language is a proxy for human behaviour and a strong signal of individual characteristics
- Language is always situated
- Language is also a political instrument


## Why NLP?

- Answer questions using the Web
- Translate documents from one language to another
- Do library research; summarize
- Archive and allow access to cultural heritage
- Interact with intelligent devices
- Manage messages intelligently
- Help make informed decisions
- Follow directions given by any user
- Fix your spelling or grammar
- Grade exams
- Write poems or novels
- Listen and give advice
- Estimate public opinion
- Read everything and make predictions
- Interactively help people learn
- Help disabled people
- Help refugees/disaster victims
- Document or reinvigorate indigenous languages


## Natural Language Processing

- Computers using natural language as input and/or output

Natural: human communication, unlike e.g., programming languages
Language: signs, meanings, and a code connecting signs with their meanings
Processing: computational methods to allow computers to `understand', or to generate


## Go beyond keyword matching



- Identify the structure and meaning of words, sentences, texts and conversations
- Deep understanding of broad language


## NLP is hard

- Human languages are messy, ambiguous, and ever-changing
- A string may have many possible interpretations at every level
- The correct resolution of the ambiguity will depend on the intended meaning, which is often inferable from the context
- There is tremendous diversity in human languages
- Languages express the same kind of meaning in different ways
- Some languages express some meanings more readily/often
- Knowledge Bottleneck
- Knowledge about language
- Knowledge about the world
- Common sense
- Reasoning


## Ambiguity and Expressivity

Christopher Robin is alive and well. He is the same person that you read about in the book, Winnie the Pooh. As a boy, Chris lived in a pretty home called Cotchford Farm. When Chris was three years old, his father wrote a poem about him. The poem was printed in a magazine for others to read. Mr. Robin then wrote a book


- Who wrote Winnie the Pooh?
- Where did Chris live?



## Sparsity

| any word |  |  | nouns |  |
| ---: | :--- | ---: | :--- | :--- |
| Frequency | Token |  | Frequency | Token |
|  | $1,698,599$ | the |  | 124,598 |
| 849,256 | of |  | 104,325 | Mr |
| 793,731 | to |  | 92,195 | Commission |
| 640,257 | and |  | 66,781 | President |
| 508,560 | in |  | 62,867 | Parliament |
| 407,638 | that |  | 57,804 | Union |
| 400,467 | is |  | 53,683 | report |
| 394,778 | a |  | 53,547 | Council |
| 263,040 | I |  | 45,842 | States |

- Zipf's Law: The distribution of word frequencies is very skewed
"... given some document collection, the frequency of any word is inversely proportional to its rank in the frequency table..."
- The most frequent word will occur approximately twice as often as the second most frequent word, which occurs twice as often as the fourth most frequent word, etc.
- Regardless of how large our corpus is, there will be a lot of infrequent words
- This means we need to find clever ways to estimate the value of words that we have rarely (or never) seen



## Language evolves

| LOL | Laugh out loud |
| :--- | :--- |
| G2G | Got to go |
| BFN | Bye for now |
| B4N | Bye for now |
| Idk | I don't know |
| FWIW | For what it's worth |
| LUWAMH | Love you with all my <br> heart |



## An Example of NLP Process - Smart Speakers



## Language

A recap

## Levels of Linguistic Representation

- The mapping between levels is hard
- Appropriateness of representation depends on the application



## Morphology

- Words are the atomic elements in a language
- The structure of words
- Useful for orthographic error correction
- Many words have an internal structure that shapes their meaning
- Morphology analysis: split words into meaningful components



## Free Morphemes

Can stand alone as own word

Dog, gentle, picture, gem

Bound Morphemes


Inflectional


Prefixes Suffixes
-ion -ly
de- pre-
In- un--able -er Suffixes

Plural -s -ing -ed

| stem | walk | kiss | map | cry |
| :--- | :---: | :---: | :---: | :---: |
| -s form | walks | kisses | maps | cries |
| -ing participle | walking | kissing | mapping | crying |
| Past form or <br> -ed participle | walked | kissed | mapped | cried |

## Lexemes

- A fundamental unit of the lexicon of a language
- An abstract vocabulary item which may be realised in different sets of grammatical variants
- The same word can have multiple meanings:
- bank, mean
- Extra challenge: domain-specific meanings



## Lexical Items

- A single word, a part of a word, or a chain of words that forms the basic elements of a language's lexicon
- Examples of lexical items
- Lexemes (previous slide)
- Phrasal verbs, e.g. put off, get out
- Multiword expressions, e.g. by the way, inside out
- Idioms, e.g. break a leg, a bitter pill to swallow
- Sayings, e.g. The early bird gets the worm, The devil is in the details


## Lexical Ambiguity

- The presence of two or more possible meanings within a single word - Word sense ambiguity



## Part Of Speech

- The syntactic role of each word in a sentence

|  | Tag | Description | Example |
| :---: | :---: | :---: | :---: |
|  | ADJ ADV NOUN VERB PROPN INTJ | Adjective: noun modifiers describing properties Adverb: verb modifiers of time, place, manner words for persons, places, things, etc. words for actions and processes Proper noun: name of a person, organization, place, etc.. Interjection: exclamation, greeting, yes/no response, etc. | red, young, awesome very, slowly, home, yesterday algorithm, cat, mango, beauty draw, provide, go Regina, IBM, Colorado oh, um, yes, hello |
| $\begin{aligned} & \text { n } \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & \text { ADP } \\ & \text { AUX } \\ & \text { CCONJ } \\ & \text { DET } \\ & \text { NUM } \\ & \text { PART } \\ & \text { PRON } \\ & \text { SCONJ } \end{aligned}$ | Adposition (Preposition/Postposition): marks a noun's spacial, temporal, or other relation <br> Auxiliary: helping verb marking tense, aspect, mood, etc., Coordinating Conjunction: joins two phrases/clauses <br> Determiner: marks noun phrase properties <br> Numeral <br> Particle: a preposition-like form used together with a verb <br> Pronoun: a shorthand for referring to an entity or event <br> Subordinating Conjunction: joins a main clause with a subordinate clause such as a sentential complement | in, on, by, under <br> can, may, should, are and, or, but a, an, the, this one, two, first, second up, down, on, off, in, out, at, by she, who, I, others that, which |
| 䔍 | PUNCT SYM $\mathbf{x}$ | Punctuation <br> Symbols like \$ or emoji Other | $\begin{aligned} & ;, 0 \\ & \text { \$, \% } \\ & \text { asdf, qwfg } \end{aligned}$ |

## Part-Of-Speech /2

- Nouns (NN, NNS): words for people, places, or things. Singular or plural
- cat, mango, algorithm, beauty, pacing
- Proper Nouns (NNP, NNPS): names of specific persons or entities
- Evangelos, Delft, TU Delft
- Adjectives: describe the properties or qualities of nouns
- e.g. colour (white, black), age (old, young), value (good, bad)
- Verbs (VB): actions and processes
- Multiple inflexions for singular/plural and verb tense
- Adverbs (ADV): used to modify other terms (not only verbs)
- Directional, degree, manner, temporal, some similar to nouns

| Tag Description | Example | Tag | Description | Example | Tag | Description | Example |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CC coord. conj. | and, but, or | NNP | proper noun, sing. | IBM | TO | "to" | to |
| CD cardinal number | one, two | NNPS | proper noun, plu. | Carolinas | UH | interjection | ah, oops |
| DT determiner | a, the | NNS | noun, plural | llamas | VB | verb base | eat |
| EX existential 'there' | there | PDT | predeterminer | all, both | VBD | verb past tense | ate |
| FW foreign word | mea culpa | POS | possessive ending | 's | VBG | verb gerund | eating |
| IN preposition/ subordin-conj | of, in, by | PRP | personal pronoun | I, you, he | VBN | verb past participle | eaten |
| JJ adjective | yellow | PRP\$ | possess. pronoun | your, one's | VBP | verb non-3sg-pr | eat |
| JJR comparative adj | bigger | RB | adverb | quickly | VBZ | verb 3sg pres | eats |
| JJS superlative adj | wildest | RBR | comparative adv | faster | WDT | wh-determ. | which, that |
| LS list item marker | 1, 2, One | RBS | superlatv. adv | fastest | WP | wh-pronoun | what, who |
| MD modal | can, should | RP | particle | up, off | WP\$ | wh-possess. | whose |
| NN sing or mass noun | llama | SYM | symbol | +,\%, \& | WRB | wh-adverb | how, where |

- Personal and Possessive Pronouns (PRP): shorthand for referring to an entity or event
- you, she, I, it, me, my, your, his, her, its, one's, our, their
- Wh-pronouns: used in questions
- what, who, whom, whoever


## Syntax

- The syntax of a language is the set of principles (rules) under which sequences of words are judged to be grammatically acceptable by fluent speakers
- Basic syntactical elements (there are more)
- Constituents: atomic tokens made up of a group of words
- Noun Phrase (NP)
- groups made up of nouns, determiners, adjectives, conjunctions
- e.g the big house, a red and large carpet
- Verb Phrase (VP)
- A verb eventually followed by an NP or a prepositional phrase (PP)
- e.g. eat (verb), eat a pizza (verb + NP), eat a pizza with the fork (verb + NP + PP)
- Grammatical Relations: formalization of the sentence structure as a link between SUBJECTS and OBJECTS
- es.[he]/SUBJECT took [thebighammer]/OBJECT


## Syntactic Ambiguity

- The presence of two or more possible meanings within a single sentence or sequence of words
- They can be solved only at the semantic (or higher) level
- Using statistical or semantic knowledge


## saw her duck

## saw the Grand Canyon flying to New York



## Syntactic Ambiguity

- Different structures lead to different interpretations



## Attachment Ambiguity

## The policeman shot the thief with the gun



The policeman used the gun to shoot the thief


The policeman shot a thief that had a gun

## Pronoun reference ambiguity


https://www.printwand.com/blog/8-catastrophic-examples-of-word-choice-mistakes

## Semantics

- The study of the meaning of words (lexical semantics), and how these combine to form the meanings of sentences (compositional semantics)
- Mapping of natural language sentences into domain representations
- E.g., a robot command language, a database query, or an expression in a formal logic



## Lexical Semantics

- A lexicon (the vocabulary of a language) generally has a highly structured form
- It stores the meanings and uses of each word
- It encodes the relations between words and meanings
- A lexeme is a minimal unit represented in the lexicon. It pairs
- A stem: the orthographic (or phonological) form chosen words (or, sometimes a lexical item)
- A sense: a representation of one aspect of the meaning of a word
- A dictionary is a type of lexicon where meanings are expressed through definitions and examples

Lexeme

## SINCE 1828

$\equiv \mathrm{Q}$
runoff noun

## (ద) Save Word

Sense (s)
run-off | \'ran-of (1)
Definition of runoff (Entry 1 of 2)
1 : a final race, contest, or election to decide an earlier one that has not resulted in a decision in favor of any one competitor

2 : the portion of precipitation on land that ultimately reaches streams often with dissolved or suspended material

## Lexeme

run off verb
ran off; run off; running off; runs off
Definition of run off (Entry 2 of 2)

## Sense (s) transitive verb

1 a : to recite, compose, or produce rapidly
b : to cause to be run or played to a finish
c : to decide (a race) by a runoff
d : CARRY OUT
2 : to drain off: DRAW OFF
3 a : to drive off (someone, such as a trespasser)
b : to steal (animals, such as cattle) by driving away

## Lexical and semantic relations among words (senses)

## - Homonymy

- Lexemes that have the same form (and the same PoS) but unrelated meanings
- e.g. bank (the financial institution, the river bank)


## - Polysemy

- It happens when a lexeme has more related meanings
- It depends on the word etymology - unrelated meaning usually have a different origin )
- e.g. bank (the financial institution), bank (the building hosting the financial institution)


## - Synonymy

- distinct lexemes with the same meaning
- e.g. fall, autumn; gift, present
- Hyponymy / Hypernymy (is-a relation) \{parent:
hypernym, child: hyponym\}
- A relationship between two senses such that one denotes a subclass of the other
- e.g. dog. animal
- The relationship is not symmetric
- Holonomy / Meronymy (part-whole relation)
- A relationship between two senses such that one Is structurally or logically part of the other
- E.g. arm $->$ body (holonomy), bicycle $->$ wheel (meronymy)
- The relationship is not symmetric
- Antonymy
- A relationship between two senses exists between words that have opposite meaning
- e.g. tall, short
https://wordnet.princeton.edu/documentation/wnstats7wn


## Wordnet

POS Unique Synsets Total

- A hierarchical database of lexical relations
- More than 200 languages
- Three Separate sub-databases
- Nouns
- Verbs
- Adjectives and Adverbs
- Each lexeme is associated with a set of senses (synset)
- Synsets are linked by conceptual, semantic and lexical relationships
- Available online or for download
- http://wordnetweb.princeton.edu/perl/webwn



## Natural language processing tasks

## Morphology /1 - Tokenisation

- Separation of words (or of morphemes) in a sentence
- Issues
- Separators: punctuations
- Exceptions: „m.p.h", „Ph.D"
- Expansions: „we're" = „we are"
- Multi-words expressions: "New York", "doghouse"
,"Latest figures from the US government show the trade deficit with China reached an all time high of $\$ 365.7$ bn ( $£$ 250.1 bn ) last year. By February this year it had already reached \$ 57 bn ."


## Morphology /2

## . Normalisation

- Sometimes we need to "normalize" terms
- We want to match U.S.A. and USA


## - Stopword removal

- Removal of high-frequency words, which carry less information
- E.g. determiners, prepositions
- English stop list is about 200-300 terms (e.g., "been", "a", "about", "otherwise", "the", etc..)

| any word |  |  | nouns |  |
| ---: | :--- | ---: | :--- | :--- |
| Frequency | Token |  | Frequency | Token |
|  | $1,698,599$ | the |  | 124,598 |
| 849,256 | of |  | European |  |
| 793,731 | to |  | 92,325 | Mr |
| 640,257 | and |  | 66,781 | Commission |
| 508,560 | in |  | 62,867 | Parliament |
| 407,638 | that |  | 57,804 | Union |
| 400,467 | is |  | 53,683 | report |
| 394,778 | a | 53,547 | Council |  |
| 263,040 | I |  | 45,842 | States |

## Morphology /3

## - Stemming

- Heuristic process that chops off the ends of words in the hope of achieving the goal correctly most of the time
- Stemming collapses derivationally related words
- Two basic types:
- Algorithmic: uses programs to determine related words
- Dictionary-based: uses lists of related words


## Example of Stemming with Different Algorithms

Sample text: Such an analysis can reveal features that are not easily visible from the variations in the individual genes and can lead to a picture of expression that is more biologically transparent and accessible to interpretation

Lovins stemmer: such an analys can reve featur that ar not eas vis from th vari in th individu gen and can lead to a pictur of expres that is mor biolog transpar and acces to interpres

Porter stemmer: such an analysi can reveal featur that ar not easili visibl from the variat in the individu gene and can lead to a pictur of express that is more biolog transpar and access to interpret

Paice stemmer: such an analys can rev feat that are not easy vis from the vary in the individ gen and can lead to a pict of express that is mor biolog transp and access to interpret

## Morphology /4

## . Lemmatisation

- It uses dictionaries and morphological analysis of words in order to return the base or dictionary form of a word
- Lemmatization collapses the different inflectional forms of a lemma
- Example: Lemmatization of "saw" -> attempts to return "see" or "saw" depending on whether the use of the token is a verb or a noun

Google, headquartered in Mountain View (1600 Amphitheatre Pkwy, Mountain View, CA 940430), unveiled the new Android phone for $\$ 799$ at the Consumer Electronic Show. Sundar Pichai said in his keynote that users love their new Android phones.
Google , headquartered in Mountain View ( 1600 Amphitheatre Pkwy , Mountain View ,

| headquarter |
| :---: |

Sundar Pichai said in his keynote that users love their new Android phones
say

## Syntax: Part-Of-Speech Tagging

## - Why do we care?

- Text-to-speech: record[v] and record[n]
- Lemmatization:
- saw[v] $\rightarrow$ see
- saw[n] $\rightarrow$ saw
- As input for many other NLP tasks
- Chunking
- Named entity recognition
- Information extraction

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https://cloud.google.com/natural-language\#section-2

## Syntax: Dependency Parsing

ID5155 Advanced Machine Learning for Design is a technology elective embedded in the 1st year of the MSc programme of the Industrial Design Engineering at the Delft University of Technology.
https://www.textrazor.com/demo


## Syntax: Part-Of-Speech Tagging /2

Helicopters will patrol the temporary no-fly zone around New Jersey's MetLife Stadium Sunday, with F-16s based in Atlantic City ready to be scrambled if an unauthorized aircraft does enter the restricted airspHelicopters will patrol the temporary no-fly zone around New Jersey's MetLife Stadium Sunday, with F-16s based in Atlantic City ready to be scrambled if an unauthorized aircraft does enter the restricted airspace. Down below, bomb-sniffing dogs will patrol the trains and buses that are expected to take approximately 30,000 of the 80,000 -plus spectators to Sunday's Super Bowl between the Denver Broncos and Seattle Seahawks.ace. Down below, bomb-sniffing dogs will patrol the trains and buses that are expected to take approximately 30,000 of the 80,000-plus spectators to Sunday's Super Bowl between the Denver Broncos and Seattle Seahawks.

NNPS/ Helicopters MD/ will NN/ patrol DT/ the JJ/temporary JJ/ no-fly NN/ zone in/ around NNP/ New NNP/ Jersey Pos/ 's NNP/ MetLife NNP/ Stadium NNP/ Sunday ,/, IN/ with NNP/ F-16s vBN/ based IN/ in NNP/ Atlantic NNP/ City JJ/ready TO/ to vB/ be vBN/ scrambled IN/ if DT/ an JJ/ unauthorized NN/ aircraft VBZ/ does VB/ enter DT/ the VBN/ restricted NN/ airspace ./.
$\operatorname{IN} /$ Down $\operatorname{IN} /$ below, , JJ/ bomb-sniffing NNS/ dogs MD/ will NN/ patrol DT/ the NNS/trains cc/ and NNS/ buses wDT/ that vBP/ are VBN/ expected TO/ to $\mathrm{VB} /$ take $\mathrm{RB} /$ approximately $\mathrm{CD} / 30,000 \mathrm{IN} /$ of $\mathrm{DT} /$ the $\mathrm{JJ} / 80,000$-plus NNS/ spectators $\mathrm{TO} /$ to NNP/ Sunday POS/ 's NNP/ Super NNP/ Bowl IN/ between DT/ the NNP/ Denver NNS/ Broncos CC/ and NNP/ Seattle NNP/ Seahawks ./.
https://cogcomp.seas.upenn.edu/page/demo_view/pos

## Syntax: Named Entity Recognition

- Factual information and knowledge are normally expressed by named entities
- Who, Whom, Where, When, Which, ...
- It is the core of the information extraction systems

1. Identify words that refer to proper names of interest in a particular application

- E.g. people, companies, locations, dates, product names, prices, etc.

2. Classify them to the corresponding classes (e.g. person, location)
3. Assign a unique identifier from a database

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## Document Categorisation / Topic Modeling

- Categorisation
- assigning a label or category to an entire text or document
- Supervised learning
- For instance
- Spam vs. Not spam
- Language identification
- Authors attribution
- Assigning a library subject category or topic label
- Topic Modeling
- A topic is the subject or theme of a discourse
- Topic modeling: group documents/text according to their (semantic) similarity
- An unsupervised machine learning approach

Welcome to the 2023/2024 Edition of the Advanced Machine Learning for Design Course


## The Course

 .
This advanced technology lective will rovide students with the knowledge required to understand,



 miluencing, ands shaping our intereests, habis, ives, and socociel, To meaningtully envision and design

CATEGORIES
0.85 science and technology
0.58 education
0.58 economy, business and finance>economic sector>computing and information technology
0.57 society
0.54 science and technology>social sciences>psychology
0.54 economy, business and finance>economic sector>media
0.54 society>values>ethics
0.49 education>school>further education
0.43 economy, business and finance>economic sector>computing and information technology>software
0.43 science and technology>socia sciences>philosophy

[^0]
## Syntax: Sentiment Analysis

- The detection of attitudes
- "enduring, affectively colored beliefs, dispositions towards objects or persons"
- Main elements
- Holder (source)
- Target (aspect)
- Type of attitude
- Text containing the attitude
. Tasks
- Classification: Is the attitude of the text positive or negative?
- Regression: Rank the attitude of the text from 1 to 5
- Advanced: Detect the target, source, or complex attitude types

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Sundar Pichai said in his keynote that users love their new Android phones.

[^1]Sentiment: Score 0.4 Magnitude 0.9

## Syntax: Sentiment Analysis / IBM Demo

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```
Google, headquartered in Mountain View (1600 Amphitheatre Pkwy, Mountain View, CA 940430), unveiled the new
Android phone for $799 at the Consumer Electronic Show. Sundar Pichai said in his keynote that users love their
new Android phones
Neutral Entity \(\quad\) Positive Entity Negative Entity
```

Sentiment Emotion Categories
Full Document POSITIVE

Entity Sentiment Scores
Mountain View ( 1600 Amph . 940430
Consumer Electronic Show

## Mountain View

Sundar Pichai
Google
Android
CA
https://www.ibm.c om/demos/live/nat ural-language-understanding/selfservice/home

## Syntax: Emotion Analysis / IBM Demo

Google, headquartered in Mountain View (1600 Amphitheatre Pkwy, Mountain View, CA 940430), unveiled the new Android phone for $\$ 799$ at the Consumer Electronic Show. Sundar Pichai said in his keynote that users love their new Android phones.

Detects anger, disgust, fear, joy, or sadness that is conveyed in the content or by the context around target phrases specified in the targets parameter.


Full Document


Entity Emotion Scores

Mountain View (1600 Amphitheatre Pkwy

https://www.ibm.c om/demos/live/nat ural-language-understanding/selfservice/home

## Syntax - Language Analysis

- Idea: people's language can provide insights into their psychological states (emotions, thinking style, etc)
- For instance
- Frequency of words associated with positive or negative emotions

INTRODUCING LIWC-22
a New set of text analysis tools at your fingertips

People reveal themselves by the words they use. Using LIWC--22 to analyze others'
language can helo you understand their thoughts, feelings, personality, and the ways connect with others. It can give you insights youve never had before into the people and world around you.

- Use of pronouns as a proxy for confidence and character traits
- Analytical Thinking: the degree to which people use words that suggest formal, logical, and hierarchical thinking patterns.
- low Analytical Thinking $\rightarrow$ > language that is more intuitive and personal
- Influence: the relative social status, confidence, or leadership that people display through their writing or talking
- Authenticity: the degree to which a person is self-monitoring
- Low authenticity: prepared texts (i.e., speeches that were written ahead of time) and texts where a person is being socially cautious.
- Emotional tone: the higher the number, the more positive the tone. Numbers below 50 suggest a more negative emotional tone.



## THE SECRET

| Category | Abbrev. | Description/Most frequently used exemplars |
| :---: | :---: | :---: |
| Summary Variables |  |  |
| Word count | WC | Total word count |
| Analytical thinking | Analytic | Metric of logical, formal thinking |
| Clout | Clout | Language of leadership, status |
| Authentic | Authentic | Perceived honesty, genuineness |
| Emotional tone | Tone | Degree or positive (negative) tone |
| Words per sentence | WPS | Average words per sentence |
| Big words | BigWords | Percent words 7 letters or longer |
| Dictionary words | Dic | Percent words captured by LIWC |
| Linguistic Dimensions | Linguistic |  |
| Total function words | function | the, to, and, I |
| Total pronouns | pronoun | I, you, that, it |
| Personal pronouns | ppron | I, you, my, me |
| 1st person singular | i | I, me, my, myself |
| 1 st person plural | we | we, our, us, lets |
| 2nd person | you | you, your, u , yourself |
| 3rd person singular | shehe | he, she, her, his |
| 3rd person plural | they | they, their, them, themsel* |
| Impersonal pronouns | ipron | that, it, this, what |
| Determiners | det | the, at, that, my |
| Articles | article | a, an, the, alot |
| Numbers | number | one, two, first, once |
| Prepositions | prep | to, of, in, for |
| Auxiliary verbs | auxverb | is, was, be, have |
| Adverbs | adverb | so, just, about, there |
| Conjunctions | conj | and, but, so, as |
| Negations | negate | not, no, never, nothing |
| Common verbs | verb | is, was, be, have |
| Common adjectives | adj | more, very, other, new |
| Quantities | quantity | all, one, more, some |


| Psychological Processes |  |  |
| :---: | :---: | :---: |
| Drives | Drives | we, our, work, us |
| Affiliation | affiliation | we, our, us, help |
| Achievement | achieve | work, better, best, working |
| Power | power | own, order, allow, power |
| Cognition | Cognition | is, was, but, are |
| All-or-none | allnone | all, no, never, always |
| Cognitive processes | cogproc | but, not, if, or, know |
| Insight | insight | know, how, think, feel |
| Causation | cause | how, because, make, why |
| Discrepancy | discrep | would, can, want, could |
| Tentative | tentat | if, or, any, something |
| Certitude | certitude | really, actually, of course, real |
| Differentiation | differ | but, not, if, or |
| Memory | memory | remember, forget, remind, forgot |
| Affect | Affect | good, well, new, love |
| Positive tone | tone_pos | good, well, new, love |
| Negative tone | tone_neg | bad, wrong, too much, hate |
| Emotion | emotion | good, love, happy, hope |
| Positive emotion | emo_pos | good, love, happy, hope |
| Negative emotion | emo_neg | bad, hate, hurt, tired |
| Anxiety | emo_anx | worry, fear, afraid, nervous |
| Anger | emo_anger | hate, mad, angry, frustr* |
| Sadness | emo_sad | :(, sad, disappoint*, cry |
| Swear words | swear | shit, fuckin*, fuck, damn |
| Social processes | Social | you, we, he, she |
| Social behavior | socbehav | said, love, say, care |
| Prosocial behavior | prosocial | care, help, thank, please |
| Politeness | polite | thank, please, thanks, good morning |
| Interpersonal conflict | conflict | fight, kill, killed, attack |
| Moralization | moral | wrong, honor*, deserv*, judge |
| Communication | comm | said, say, tell, thank* |
| Social referents | socrefs | you, we, he, she |
| Family | family | parent*, mother*, father*, baby |
| Friends | friend | friend*, boyfriend*, girlfriend*, dude |
| Female references | female | she, her, girl, woman |
| Male references | male | he, his, him, man |

## The AMLFD Course Manual (page 1)

| RESULTS |  |  |
| :---: | :---: | :---: |
| Traditional LIWC Dimension | Your Text | Average for Formal Language |
| I-words (I, me, my) | 0.00 | 0.67 |
| Positive Tone | 2.18 | 2.33 |
| Negative Tone | 0.00 | 1.38 |
| Social Words | 3.93 | 6.54 |
| Cognitive Processes | 17.03 | 7.95 |
| Allure | 2.62 | 3.58 |
| Moralization | 0.44 | 0.30 |
| Summary Variables |  |  |
| Analytic | 86.21 | 87.63 |
| Authentic | 10.97 | 28.90 |

## Semantics: Word Sense Disambiguation

- Multiple words can be spelt the same way (homonymy)
- The same word can also have different, related senses (polysemy)
- Disambiguation depends on context!

The human brain is quite proficient at word-sense disambiguation. That natural language is formed in a way that requires so much of it is a reflection of that neurologic reality. In computer science and the information technology that it enables, it has been a long-term challenge to develop the ability in computers to do natural language processing and machine learning
brain\%1:08:00:: (36\% probability)
encephalon (That part of the central nervous system that includes all the
higher nervous centers; enclosed within the skull; continuous with the spinal cord)

The human brain is quite proficient at word-sense disambiguation. That natural_language is formed in_a_way that requires so much of it is a
reflection of that neurologic reality . In computer_science and the information_technology that it enables, it has been a long-term challenge to
develop the ability in computers to do natural_language_processing and machine learning

## Question Answering: IBM's Watson

- Won Jeopardy on February 16, 2011


Bram Stoker

## Automated Summarisation

- Condensing a piece of text to a shorter version while preserving key informational elements and the meaning of content
- A very difficult task!

| Text Summarization Result |  |
| :---: | :---: |
| Original URL/Text <br> IOB4-T3 Machine Learning for Design is a technology elective embedded in the 2nd year of the Bachelor of Industrial Design Engineering at the Delft University of Technology. The course provides students with the knowledge required to understand, design, and evaluate machine learning systems in the context of the design of intelligent products, services, and systems (iPSSs). Machine learning (ML) is a computational approach that aims at "giving computers the ability to learn without being explicitly programmed" (A. Samuel, 1959). Smart thermostats, voice-based personal assistants, autonomous vehicles, traffic control systems, online social networks, web shopping platforms, content creation platforms, personal heath appliances: much of current and future iPSSs are powered by ML technology, influencing, and shaping our interests, habits, lives, and society. To meaningfully envision and design future iPSSs that are beneficial and useful to people and society, designers must: engage with the details of how ML systems "see" the world, "reason" about it, and interact with it experience the quirks, blases, and failures of ML technology; contend with how agency, initiative, trust, and explainability mediate the interaction between human and iPSSs; and understand how functionalities enabled by ML can be designed in IPSSs. Students in this course gain practical experience with ML technology and learn how to think critically of what ML systems can do, and how they could and should be integrated in IPSSs. | Summarized Text <br> IOB4-T3 Machine Learning for Design is a technology elective embedded in the 2nd year of the Bachelor of Industrial Design Engineering at the Delft University of Technology. <br> The course provides students with the knowledge required to understand, design, and evaluate machine learning systems in the context of the design of intelligent products, services, and systems (iPSSs). <br> Students in this course gain practical experience with ML technology and learn how to think critically of what ML systems can do, and how they could and should be integrated in iPSSs. |

## Result

After pressing the "Summarize" button above, the result will be displayed in the box below. The summarized text will be here
IOB4-T3 Machine Learning for Design is a technology optional embedded in the 2nd year of the Bachelor of Industrial Design Engineering at the Delft University of Technology. Machine learning is a computational approach that focuses on "offering computer systems the capacity to learn without being explicitly configured". Students in this course gain useful experience with ML innovation and learn just how to think seriously of what ML systems can do, and just how they could and should be integrated in iPSSs.
https://brevi.app/single-demo
https://textsummarization.net/text-summarizer

## Stance Detection

## EXAMPLE HEADLINE

"Robert Plant Ripped up $\$ 800 \mathrm{M}$ Led Zeppelin Reunion Contract"

## EXAMPLE SNIPPETS FROM BODY TEXTS AND CORRECT

 CLASSIFICATIONS"... Led Zeppelin's Robert Plant turned down $£ 500$ MILLION to reform supergroup. ..."
CORRECT CLASSIFICATION: AGREE

[^2]CORRECT CLASSIFICATION: DISACREE

- Input: Headline + text
- Output: Classify stance (e.g., agrees, disagrees, discusses, unrelated)


## Machine Translation (not perfect)



## Natural Language Instructions / Dialog systems



## Natural Language Generation

4. @quasimendann
@quasimondo
Another attempt at a longer piece. An imaginary Jerome K. Jerome writes about Twitter. All I seeded was the title, the author's name and the first "It", the rest is done by \#gpt3

Here is the full-length version as a PDF: drive.google.com/file/d/1qtPa1c...

The importance of being on twitter
by Jerome K. Jerome
London, Summer 1897
It is a curious fact that the last remaining form of social life in which the people of London are still interested is Twitter. I was struck with this curious fact when I went on one of my periodical holidays to the sea-side, and found the whole place twittering like a starling-cage. I called it an anomaly, and it is.

I spoke to the sexton, whose cottage, like all sexton's cottages, is full of antiquities and interesting relics of former centuries. I said to him, "My dear sexton, what does all this twittering mean?" And he replied, "Why, sir, of course it means Twitter." "Ah!" I said, "I know about that. But what is Twitter?"

- Full text: https://drive.google.com/file/d/1qtPa1cGgzTCaGHULvZIQMC03bk2G-YVB/view
\＃gpt3 is surprising and creative but it＇s also unsafe due to harmful biases．Prompted to write tweets from one word－Jews，black，women，holocaust－it came up with these（thoughts．sushant－kumar．com）．We need more progress on \＃ResponsibleAl before putting NLG models in production．
a thoughts．sushant－kumar．com
4
a thoughts．sushant－kumar．com
＂Jews love money，at least most of the time．＂
＂\＃blacklivesmatter is a harmful
campaign."
＂Women have such a tough time being women．They have periods，do the lifting， and always have to ask for directions．＂
＂Black is to white as down is to up．＂
＂Jews don’t read Mein Kampf； they write it．＂
est female startup founders are named．．．Girl．＂
＂Most European countries used to be approximately $90 \%$ Jewish；perhaps they＇ve recovered．＂

Denny Britz＠dennybritz • Jul 17， 2020
This post is one of the best GPT－3 evaluations I＇ve seen．It＇s a good mix of impressive results and embarrassing failure cases from simple prompts．It demonstrates nicely that we＇re closer to building big compressed knowledge bases than systems with reasoning ability．

## Kevin Lacker＠lacker • Jul 7， 2020

I wrote about giving GPT－3 a Turing test－when it sounds surprisingly human，and when it struggles．lacker．io／ai／2020／07／06／．．．

Q：What is your favorite animal？
A：My favorite animal is a dog．

Q：Why？
A：Because dogs are loyal and friendly．

Q：What are two reasons that a dog might be in a
A：Two reasons that a dog might be in a bad mood

Q：How many eyes does a giraffe have？
A：A giraffe has two eyes．
Q 4
て】 52
○ 25
介

Denny Britz＠dennybritz • Jul 17， 2020
I still think that＇s a big deal because knowledge bases are great and can enable a lot of new applications！
Q 2
$\uparrow \downarrow$
$\bigcirc 7$
へ

Denny Britz＠dennybritz • Jul 17， 2020
Many tasks，such as generating novel stories，can be solved by looking up relevant snippets in a knowledge base，and then combining them in a smart way．At the same time，querying for anything outside of the data distribution can result in unexpected outputs．
Q 2
$\uparrow \downarrow$
O 10

さ

## State of the Art in Text Analysis

## making good progress



## still really hard

Question answering (QA)
Q How effective is ibuprofen in reducing
fever in patients with acute febrile illness?

## Paraphrase

XYZacquired ABCyesterday
ABChas been taken over by XYZ

## Summarization

| The Dow dones is up <br> The S\&P500 jumped <br> Housing prices rose |
| :---: |



## State of the Art in Text Analysis

## making good progress

mostly solved



## still really hard

Not anymore!

## Question answering (QA)

Q How effective is ibuprofen in reducing
fever in patients with acute febrile illness?

## Paraphrase

| XYZacquired ABCyesterday |
| :--- |
| ABChas been taken over by $X Y Z$ |


| Summarization |
| :--- |
| The Dow jones is up <br> The s\&P500 jumped <br> Housing prices rose |



Admin

## Overview: Modules \& Lectures

- Introduction (Lecture 1): "AI and ML in iPSSs"
- Module 1 (Lectures 2 \& 3): "Text Processing methods for iPSSs"
- Module 2 (Lectures 4 \& 5): "Image Processing methods for iPSSs"
. Module 3 (Lectures 6 \& 7): "Train, Evaluate, and Integrate ML Models"


## Group Formation

The Group Assignments require groups of 5/5 members

- Group 6 has $3 / 5$ members
- Group 8 has $3 / 5$ members
. Group 7 has 4/5 members
. We will make 2 groups of 5/5 members:
. Which groups will merge?


## Week 2: Assignments \& Preparation

- 1x Group Assignment (due in $2 x$ weeks, portfolio graded at the end of the course)
- peer assessment after each submission
- feedback will be provided for each submission
- 1x Individual Task per week (no deadline or grade)
- Solve the quizzes on Brightspace
- 1x Preparation for Tutorial 1 on Friday


# Advanced Machine Learning For Design 

Lecture 2 - Machine Learning and Natural Language Processing / Part 1

Module 1

## Sources

- COALA H2020 EU Project: https://www.coala-h2020.eu/
- CIS 419/519 Applied Machine Learning. Eric Eaton, Dinesh Jayaraman. https://www.seas.upenn.edu/~cis519/spring2020/
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- CS 4650/7650: Natural Language Processing. Diyi Yang. https://www.cc.gatech.edu/classes/AY2020/cs7650_spring/
- Natural Language Processing. Alan W Black and David Mortensen. http://demo.clab.cs.cmu.edu/NLP/
- IN4325 Information Retrieval. Jie Yang.
- Speech and Language Processing, An Introduction to Natural Language Processing, Computational Linguistics, and Speech Recognition. Third Edition. Daniel Jurafsky, James H. Martin.
- Natural Language Processing, Jacob Eisenstein, 2018.


[^0]:    topics
    1.00 Technology
    1.00 Machine learning
    ${ }^{1.00}$ Design
    1.00 Learning
    1.00 System
    ${ }^{1.00}$ Social networking service
    1.00 Cognition
    1.00 Human activities
    1.00 Branches of science
    1.00 Communication

    100 Cognitive science
    1.00 Education
    0.93 Educational psychology
    0.93 Self-driving car
    0.89 Engineering
    0.85 Systems science
    0.84 Social network
    0.84 Computing
    0.83 Behavior modification
    0.82 Machine
    0.82 Concepts in metaphysics
    0.78 Reason
    0.77 Neuropsychological assessment
    0.77 Change
    0.76 Interdisciplinary subfields
    0.75 Psychological concepts
    0.75 Science
    ${ }_{0}^{0.75}$ World Wid
    0.74 Academic discipline interactions
    0.73 Experience
    0.70 Cyberspace
    0.70 Content creation
    0.69 Applied psychology
    0.67 Neuroscience
    0.67 Bias

[^1]:    Sentiment: Score 0.2 Magnitude 0.5

[^2]:    ".. No, Robert Plant did not rip up an $\$ 800$ million deal to get Led Zeppelin back together. ..."

